## AFPMBAI ANNUAL REPORT 2016

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## **ABOUT AFPMBAI**

Abuluyan, or passing of the hat for voluntary financial assistance to the families of fellow soldiers who got killed-inaction was a tradition which gave rise to the Armed Forces of the Philippines Mutual Benefit System. The system was created under the Letter Directive from the Headquarters of the National Defense Forces on February 22, 1949 to provide protection and security to its forces after World War II and during the height of the anti-dissident campaign. The need to have a corporate existence eventually emerged and led to a non-stock, non-profit corporation - Armed Forces of the Philippines Mutual Benefit Association, Inc. on September 1, 1965. The name was later changed to Armed Forces and Police Mutual Benefit Association, Inc. (AFPMBAI).

The Association was registered with the Securities and Exchange Commission on January 13, 1966. March of the same year, the Insurance Commission also granted the Association the authority to start its mutual benefit operations. The AFPMBAI then became under the management of the AFP Chief of Staff on November 6, 1975 in accordance with President Ferdinand Marcos' Letter of Instruction No. 333 that aimed to improve the services for the uniformed men and women of the Philippines. It has also established two financial institutions -- the Armed Forces and Police Savings and Loan Association, Inc. (AFPSLAI) on December 1, 1972, and the Armed Forces and Police General Insurance Corporation (AFPGEN) on March 22, 1979.

To date, the AFPMBAI membership includes personnel from the Philippine National Police (PNP), the Bureau of Fire Protection (BFP), the Bureau of Jail Management and Penology (BJMP) and the Philippine Coast Guard (PCG).



"By 2025, a customer-centered Organization operating in accordance with global standards, preferred and trusted by its members in providing full financial security and protection."

## MISSION

"To provide our members the most responsive insurance protection and investments, affordable housing/ financial products, and meaningful social services."



With the guiding faith to the Lord God Almighty, we adhere to the following: - Customer-Centered - Integrity - Social Responsibility - Prudence - Professionalism

## MESSAGE FROM THE CHAIRMAN





As the Chairman of the AFPMBAI Board of Trustees, I enjoin the ever-growing members of AFPMBAI in recognizing the impact of the success we have all achieved in 2016.

Prompted by our purpose to protect our hardearned savings and investments, AFPMBAI has done well to institute judicious measures that cushioned the organization from the risky effects of the fluid financial market. This ensured the institutional viability and growth sustainability of the services availed by our members.

Braving the financial woes of the previous year, the collective support through continued patronage of the wide range of the products offered have inspired us to adopt timely actions and decisions that are firmly anchored on our duty to protect and advance our members' financial welfare.

As a response to the trust and support gained, we are publishing the 2016 Annual Report to inform our members of the financial strength of our institution. In view of our continuing commitment and adherence to accountability and transparency, this publication also aims to disclose AFPMBAI's service capability in various aspects which are firm grounds to your enduring trust and support in the institution's growth and overall financial welfare. Through this report, we hope to convey the fruits of our close partnership which is sure to strengthen as we continue to brave the challenges of another year ahead.

On behalf of the AFPMBAI Board of Trustees and the strong membership from Armed Forces of the Philippines, I congratulate our wellestablished promotion of the AFPMBAI's financial products that benefit us in common with our partner-stakeholders.

## **MESSAGE** FROM THE PRESIDENT AND CEO

In almost three years of my service as President and CEO of AFPMBAI, the welfare of the members has always been the thrust of this company. With great optimism, I have envisioned AFPMBAI to be closer to its objectives of being at the top of the minds of members and becoming a globally competitive financial and security provider.

It has been a very challenging term for me from July 2014 to April 2017. While the global economy faced some major headwinds, the Philippine insurance industry showed its resilience. And AFPMBAI stood strong and survived the challenges of the times.

Despite the hurdles, our Association was able to strengthen its foundation. From CY 2014-2017, several undertakings were made. We have constructed a new office building in Taguig to accommodate you, the members, and give you a more comfortable place to transact your business with us. We have also improved our facilities and offices in the head office including the canteen, which serves meals at very affordable prices. It also features a kids' playroom and a nurturing room, intended mainly for our members with toddlers in tow, especially nursing female members of the uniformed services.

With the collective efforts of the Board of Trustees, Management, and the employees, AFPMBAI was able to provide more than P<sub>3</sub>B in living benefits and almost P400M in death benefits to about 90,000 members from CY 2014-2017. During the said period, almost 2,000 members were able to realize having their dream homes through our Real Estate Loan programs. Moreover, we have increased the members' benefits through additional financial assistance programs instituted during the year.

Constantly innovating according to the needs of its members, the Association has started to offer new products and set up an automated system for loans. Additionally, we have established a partnership with one of the largest conglomerates in the country for a new payment facility. Lastly, we have launched our latest real estate development in Tanza, Cavite.

Aside from providing affordable and quality financial products and services, we have been continuously intensifying our efforts in creating a greater impact in the lives of our members through our growing Plowback Program. Over the years, we have been implementing several projects nationwide, aiding the needs of our members in the areas of health, education, livelihood, general welfare and community development which uplift the lives of our members and their families.

For more than five decades, AFPMBAI has been able to steadily grow and transition into a more than P17B mutual benefit association.



Today, we are still the number one mutual benefit association in the Philippines, in terms of assets and reserves.

I know we still have a lot to improve on, and our passion and mission to serve our members will certainly give us the determination and the ability to achieve more in the future.

As I bid farewell, let me take this opportunity to express my deepest and sincerest gratitude to the past and present Board, the Management and Employees, and our members for the support which sustained the successes of this Association. Serving my fellow men and women in uniform through AFPMBAI has been a great honor and pleasure.

Again, thank you. May the legacies of this great institution lead on to the next 50 years and beyond. Mabuhay and Godspeed!

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## FINANCIAL HIGHLIGHTS





# COMPANY PERFORMANCE

From its thrust of dynamism and excellence when it changed leadership in 2014, AFPMBAI's performance for CY2016 has been an accumulation of financial and personnel growth, and of improved systems adding significant value to its established reputation of stability and strength.

### **FINANCIAL GROWTH**

Since its incorporation in 1965, with recorded total assets of P1.71M, AFPMBAI has grown to be one of the largest mutual benefit associations in the Philippines. It also remains to be the number one mutual benefit association in the country, in terms of assets recorded at P17.84B as of December 31, 2016. This is a 9.6% increase from the previous year's recorded total assets of P16.27B.

Moreover, the Association posted a net income of P370.06M for CY2016 and P800.78M for CY2015. Said figures are inclusive of an increase in fair value of investment properties at P24.79M and P463.06M, respectively.

Nevertheless, the Association sustained its operations as evidenced by its earnings derived from its revenues at P3.51B, a growth of 6.5% or P227.75M from the previous year. These also comprised growth in premium earnings of 6% from CY2015 figures of P2.16B to P2.28B; and a dashing increase of 8% from CY2015 interest income of P921.24M to P997.97M.

AFPMBAI also continued providing for the needs of our members as well as promoted their welfare

through benefits. For CY2016, we have processed and released P1.06B pesos worth of living benefits for 23,924 members; and a total of P180.46M death benefit claims to the beneficiaries of our 2,090 members.

In serving the purpose of the Association to provide housing services to our members, we released a total of P174.14M mortgage loans for 113 members and a total of P178.75M housing loans for 488 members.

The Association also released total dividends from eligible participating insurance policies amounting to P114.72M for the said period, an increase of 10% from the previous year. The release of the said dividends started this January 2017. Dividends declared was based on 1.8% of policy reserves, 28.6% higher than last year's basis of 1.4% of policy reserves.

Furthermore, for the same period, additional financial assistance was given to regular members of AFPMBAI who was killed in action (KIA), wounded in action (WIA) and those who incurred injuries or illnesses while performing their duties.

### MANAGEMENT IMPROVEMENTS

### Job Rationalization

The restructuring of AFPMBAI's organization together with the Job Rationalization Program was completed over the year with improved channels of approval for efficient operations and maximum productivity. Personnel were evaluated based on their responsibilities as well as their job competencies



Balanced Scorecard (BSC) workshop for AFPMBAI employees

Launching of AFPMBAI's new payment facility in partnership with SM Corporation



Customer Feedback System

To further improve its services and gain insights on the members' needs, the Association also implemented a Customer Feedback System that surveys the members' real time experiences in transacting their businesses. Several seminars on customer service programs were conducted to equip all personnel in performing their duties of serving the members with

the assurance of greater customer experience.

### Enhanced Member's ID Card

As part of its product and service innovation, AFPMBAI also launched the enhanced Member's ID Card to give members the convenience of having membership identification and ATM functionality in one. This can also be used for their claims disbursement.

### Additional Payment Facility

The Association also partnered with SM for an additional payment facility where members can conveniently pay their loans, insurance premiums and other dues in all SM Bills Payment counters nationwide.

and reassigned in the offices where they will function more effectively.

### Performance Management Development System

The Association instituted the Performance Management Development System (PMDS) using the Balanced Scorecard system that measures and monitors progress through metrics of the following perspectives: financial, customer/stakeholder perspective, internal process and learning and growth. This is a management tool used extensively in the business industry and organizations worldwide, now adopted by AFPMBAI to keep up with its vision of being globally competitive.

### Human Resource Information System

Part of the Association's significant improvement is the installation of the Human Resource Information System (HRIS) designed to enhance and speed up collection and dissemination of human resource data. HRIS plays a major role in the creation of accurate and timely reports pertaining to salaries, benefits and employee demographics that would help the Management in its decision making and strategic planning activities.



### Document Management System

An additional enhancement to the operations of the Association is the installation of a Document Management System (DMS). This is a way to automate redundant processes, reduce operating costs and enhance retrieval system of corporate records. The implementation of the said system will provide an easy access to the Association's different units from the home office to its branches and extension areas nationwide providing better service to the members.

### Information System

The Association also started an Information System for automation and integration of insurance and loans processes. Completion of the system will improve the management of members' accounts and hasten the processing of claims.

### **Going Green**

Meanwhile, in adhering to one of its corporate values, Social Responsibility, the Association installed a Solar Panel System that can combat the harmful effects of climate change and help in the advocacy of promoting green environment. Said undertaking will dramatically decrease its electric consumption. This is accompanied by the conversion of all fluorescent

### lights to LED lights.

### REAL ESTATE PROJECTS

In its commitment to continuously improve its services to its members, it completed its construction projects like the Luzon Branch Operations (LBO) Building in Taguig, and the rehabilitation of the Annex Building. The said building now houses some offices like the Social Services Office, Administration Division and office for supplies to decongest the home office or the Main AFPMBAI Building. It also has meeting and training rooms that can accommodate various activities of the Association. Moreover, it also houses the new canteen with a kid's playroom where the members can leave their toddlers while transacting their business in the home office.

### MOVING FORWARD

AFPMBAI will continue to improve and reform to make things better. It will take challenges as opportunities of growth and success. It will remain firm and steadfast to its commitment of promoting the welfare of its members and their families as it lives by its trademark, AFPMBAI, "Maaasahan sa oras ng Pangangailangan".

## CORPORATE SOCIAL RESPONSIBILITY REPORT

### **GIVING BACK WITH AFPMBAI**

Six years into its establishment, the Social Services Program (SSP) has continuously made a difference in the lives of AFPMBAI members. Apart from being a constant source of hope through its life-changing activities, the SSP provides services past its primary advocacy on financial wellness. This has formed part of the core values of the SSP --- to be a catalyst of change in the lives of its members. Geared towards the holistic development and empowerment of its members, the Association has since involved itself with socially relevant projects which encourage volunteerism among members and employees alike.

With the challenge of having a wider reach and a greater impact to its members, the Association focused on five social transformation flagship programs, namely: Education, Health, Livelihood, General Welfare, and Community Development. For 2016, a total of 15 welfare projects were implemented for these flagship programs.

### **Grants for Education**

As education continues to be one of the Association's priorities, the AFPMBAI-AFPEBS\* partnership granted a total stipend of P1.5M for 146 scholars. The Grants for Dependents (GRADE) Program for the Tertiary level had 36 scholars, 20 of which have already graduated in 2016. The same program was likewise extended to cover high school education dubbed as Extension to GRADE Program with 3 scholars in 2016.

Not missing a beat, even the youngest of the members' dependents are taken cared of through the Early Childhood Care and Development (ECCD) Project. The ECCD program allotted P1M per classroom, inclusive of construction or renovation, and acquisition of educational materials and other school-related furniture. For 2016, initial classroom construction was already started at the 52nd Engineering Brigade, while MOA signing was done with the Mechanized Infantry Division, 3rd Infantry Division, 9th Infantry Division and 4th Infantry Division.

The Association's commitment to educational programs is an expression of deep gratitude to the members who gallantly fought and unselfishly offered their lives in the service of the country. This is our way of empowering the families of these members since the beneficiaries of the said programs are all dependents of these brave and honorable men and women.

### Upgrading Health and Medical Services

Providing health and medical assistance to various branches of service remains to be one of the most important advocacies of the Association. In 2016, the Dental and Oral Care (DOC) Project and Healthy and Active Lifestyle (HEAL) Project were also essential

\*Since the AFPMBAI has its own scholarship programs, this was the last sponsorship for AFPEBS.

in keeping our members in top shape. Hence, 10 dental chairs with complete accessories were turned over to the Armed Forces of the Philippines General Headquarters (AFP GHQ), BFP, BJMP, PA and PCG; and a total of 15 Gym Equipment sets were donated, respectively.

In response to improving the emergency and medical facilities for the members, a total of 10 ambulance units were given to the BFP, BJMP, PCG and Philippine Air Force (PAF), while the Adopt-a-Ward (AAW) Program benefited AFP GHQ, Philippine Navy (PN), PAF, PA, Philippine National Police (PNP), BJMP and PCG. AAW allocates P1M per request, inclusive of renovation or construction of a medical facility, hemodialysis machines, operating tables, cardiac monitors, and defibrillators, to name a few.

### LIVELIHOOD SEMINARS

To further encourage self-sufficiency and financial wellness among the members, the Livelihood Education and Development (LEAD) Project focused on Financial Management seminars held in Manila, Cebu, and Davao. Topics include starting a business or a small enterprise using AFPMBAI loans. Subject matter experts were invited in the seminar series. A total of 433 uniformed personnel and civilian employees attended the LEAD seminars.

### GENERAL WELFARE'S MORALE BOOSTING EFFORT

As part of the General Welfare Program, the Members' Entertainment (ME) Project aims to boost the morale and well-being of our dedicated men and women in the uniformed services. Hence, 250 entertainment packages were given to the PA, PN, BJMP, BFP, PNP and AFP GHQ in 2016. Each entertainment package was composed of a microphone, an amplifier, a karaoke unit and a set of speakers.

### COMMUNITY DEVELOPMENT SUPPORT

In times of natural disasters, additional support is provided to the various branches of service through the Calamity Assistance and Resistance Equipment (CARE) Project. Under this project, two units of rescue ambulance were given to the BFP and PN in 2016.

Going beyond the needs of the members, and contributing to the community as a whole, is also a core priority of the Association. The Rebuilding, Empowering, Advocating Change (REACH) Projects realize community-building as an avenue for individuals and groups to come together for a significant cause. In 2016, four major events were done under REACH, namely: "Run to REACH" a fun run event wherein proceeds of the fun run were then used for the Tree Planting event held at Camp O' Donnell in Capas, Tarlac. Going further, a blood donation drive was held at Camp Vicente Lim, National Fire Training Institute; AFPMBAI Home Office and Navy Education Training Command, Zambales respectively; gathering a total of 455 blood bags collected and turned over to the National Kidney Institute of the Philippines.

Capping the Association's social program activities in 2016, a "Pamaskong Handog ng AFPMBAI sa mga Kabataan" was held for the military dependents of members at the AETDC, Fernando Air Base in Lipa City, Batangas and at CENTCOM, Camp Lapu-Lapu in Cebu. In this event, participants were treated to fastfood kiddie meals, sweets, giveaways and a variety show featuring clowns and magicians. Volunteers for the said event were a combination of AFPMBAI and Camp personnel.

The Association truly goes beyond providing insurance coverage, moreso, offering meaningful member-centric social services that are relevant, responsive and sustainable. From humble beginnings, it has moved to greater heights by being a reliable partner in effecting positive change in the lives of its members and ultimately making a difference in society. Livelihood Education And Development (LEAD) Seminar



Tree planting project in Capas, Tarlac



Bloodletting activity in partnership with National Kidney and Transplant Institute (NKTI)



## OTHER CSR PROJECTS

Run to REACH, fun run event in support to the tree planting project





AFPMBAI Employees' Union Christmas Outreach Program in Bahay ni Maria, home of the abandoned elderly



AFPMBAI Supervisors' Club Christmas Outreach Program in Bahay Aruga in San Marcelino St, Ermita, Manila

## **GOVERNANCE** REPORT

In 2016, the AFPMBAI held fast to its commitment to further improve its corporate governance practices in accordance with established standards. With the guidance of the Insurance Commission and the Institute of Corporate Directors (ICD) during its Continuing Education Program held on 31 March 2016, the Association proceeded to enhance its governance structures and practices with positive results. At the end of the assessment period for 2016, the ICD reported AFPMBAI's 22% improvement in the ASEAN Corporate Governance Scorecard (ACGS), with the highest improvement noted in the Association's commitment to uphold the rights of its members.

### PROTECTING MEMBERS' RIGHTS AND ENSURING EQUITABLE TREATMENT

On 8 October 2016, the Association held its Annual General Membership Meeting (AGM) at the Head Office, AFPMBAI Building, Boni Serrano Rd cor EDSA, Quezon City, a location easily accessible to the members to encourage maximum participation. During the AGM, individual members were given the opportunity to participate in deciding on matters involving the governance and operations of AFPMBAI, particularly on the proposed amendments to the By-Laws, the ratification of all acts of the Board and Management, and the election of the members of the Board of Trustees. All regular members present were given the right to nominate and vote for their candidates.

A Committee on Election (COMELEC), composed of members from the Judge Advocate General Service (JAGS) and chaired by the Judge Advocate General, independent of the Board and Management, presided over the nomination and election proceedings. The COMELEC Chairman, Col Ukol M Paglala JAGS (GSC), informed the regular members present of the voting and vote tabulation procedures to be used prior to the start of the proceedings for an orderly conduct of the election. After the election, the COMELEC Chairman declared the following as the duly-elected members of the Board of Trustees:

BOARD MEMBERS ELECTED DURING THE 2016 ANNUAL GENERAL MEMBERSHIP MEETING	AGE	ACADEMIC QUALIFICATION	DATE OF FIRST APPOINTMENT
Gen Ricardo R Visaya AFP	55	Training in Corporate Governance	1 June 2016
RAdm Allan B Rosal AFP	55	Training in Corporate Governance	1 June 2015
MGen Robert M Arevalo AFP	53	Master in Management, AIM; Professional Development Program, ICD	30 Sept 2016
Commo Virme P Torralba AFP	55	Training in General Engineering, Corporate Governance, Human Resource Management	8 Oct 2016
MGen Conrado V Parra Jr AFP	55	Training in Corporate Governance and Project Management	30 Sept 2016
CSupt Cesar Hawthorne R Binag PNP	51	Master in Public Administration, Harvard; Program in Public Policy and Management, Harvard; Master in Development Management, AIM; Professional Development Program, ICD	30 June 2015
Commo Rolando D Legaspi PCG	52	Master in Public Administration, Harvard; Program in Public Policy and Management, Harvard; Master in Development Management, AIM; Professional	8 Oct 2016
CSupt Romeo S Elisan Jr BJMP	54	Development Program, ICD Training in Corporate Governance, Performance Management, and Strategic & Critical Thinking	30 June 2014

BOARD MEMBERS ELECTED DURING THE 2016 ANNUAL GENERAL MEMBERSHIP MEETING	AGE	ACADEMIC QUALIFICATION	DATE OF FIRST APPOINTMENT
CSupt Leonides P Perez	52	Master in Business Administration; Training in Personnel Management;	15 Sept 2016
MGen Edgardo Rene C Samonte AFP (Ret)	58	Master in Development Management, AIM; Management Course, Oxford; Master in Business Administration, Ateneo Graduate School of Business	5 July 2014
LtGen Raul S Urgello AFP (Ret)	73	Training in Corporate Governance	15 Sept 2016
BGen Florentino P Manalastas AFP (Ret)	56	ISO gooo-2000 Series Lead Auditor Course, PERA Neville Clark, 2006 Candidate for Executive Doctorate in Education Leadership, Development Academy of the Philippines; Master in Business Administration, UP Diliman ; Manager Development Program, Mt Eliza Business School, Australia; Bachelor of Laws, St Louis University-Baguio	30 Sept 2016
BGen Rolando M Aquino AFP (Ret)	57	Training in Corporate Governance, in Project and Financial Management, and in Research and Development Management	1 Sept 2015
FCMS Romeo H Jandugan (INF) PA	54	Training in Corporate Governance	29 Oct 2015

The duly-elected trustees, having served for many years in the active service, have gained relevant experience in governance, leadership and decisionmaking that is invaluable to the Association. Their positions in the hierarchy of the major services also make them powerful opinion leaders who pave the way for there to be open communication between the Association and its members, thereby enabling AFPMBAI to more quickly respond to the needs of the membership.

The AGM also gave the members an opportunity to raise questions to the Board of Trustees and AFPMBAI Management and have these immediately addressed. One beloved member of the Association, former AFPMBAI President BGen Rosalino A Alquiza AFP (Ret), took the time to recommend improvements to the Association's dividend policy. He also queried Management on the status of the Association's projects, and gave significant inputs to the proposed amendments to the By-Laws. All his suggestions were welcomed by the Board and Management. The Chairman of the Board, Gen Ricardo R Visaya AFP, also directed AFPMBAI Management to study how to increase the existing benefits and financial assistance to the dependents of deceased members, including those who suffer major injuries in the line of duty, and to do more in improving customer service. These matters were taken to heart by the Board and Management and, by 27 October 2016, the Board of Trustees passed a resolution on the Comprehensive Financial Assistance to Members (CFAB), giving an additional P10M allocation for 2016 for the increase in benefits and assistance.

### **BOARD AND BOARD COMMITTEES**

The Association's Board and Board Committee meetings for CY2016 were set by December 2015. All materials for Board meetings are sent electronically to the members of the Board at least three (3) working days prior to the Board meeting, in accordance with the Association's Manual of Corporate Governance. However, upon the assumption of office of BOT Chairman Gen Ricardo R Visaya AFP, he gave the direction for Management to submit Board materials to the Trustees at least five (5) working days prior to each meeting, and the Association has exerted best efforts to do so.

The Association's Corporate Secretary is Atty Renato A David, a retired Major General of the Armed Forces of the Philippines. He undergoes continuous legal training (Mandatory Continuing Legal Education or MCLE) at the UP Law Center, as well as training in corporate governance and corporate housekeeping with the Center for Global Best Practices.

For 2016, the Board of Trustees and Board Committees conducted the following meetings:

POSITION	BOARD OF TRUSTEES	ATTENDANCE 12 MEETINGS FOR 2016 AVERAGE QUORUM: 68%
Chairman	Gen Ricardo R Visaya AFP	33%
Vice Chairman	RAdm Allan B Rosal AFP	92%
Member/President	MGen Edgardo Rene C Samonte AFP (Ret)	100%
Member	MGen Robert M Arevalo AFP	60%
Member	Commo Virme P Torralba AFP	75%
Member	MGen Conrado V Parra Jr AFP	60%
Member	CSupt Cesar Hawthorne R Binag PNP	83%
Member	Commo Rolando D Legaspi PCG	100%
Member	CSupt Romeo S Elisan Jr BJMP	83%
Member	CSupt Leonides P Perez BFP	60%
Member-Independent	LtGen Raul S Urgello AFP (Ret)	100%
Member-Independent	BGen Florentino P Manalastas AFP (Ret)	80%
Member-Independent	BGen Rolando M Aquino AFP (Ret)	75%
Member	FCMS Romeo H Jandugan (INF) PA	100%

### MEETINGS OF THE BOARD OF TRUSTEES FOR 2016

The following whose tenure ended before the AGM were also members of the AFPMBAI Board of Trustees: Gen Hernando DCA Iriberri AFP as Chairman, RAdm Jose Renan C Suarez AFP, DDG Danilo S Constantino PNP, MGen Elexander F Balutan AFP, MGen Emeraldo C Magnaye AFP, MGen R Demosthenes C Santillan AFP, RAdm Cecil R Chen PCG, and CSupt Rodrigo R Abrazaldo BFP.

AFPMBAI has also established Board Committees to analyze and evaluate all matters to be presented to the Board of Trustees, to ensure that all information presented is accurate and will enable the Board to come up with an informed decision.

### **GOVERNANCE COMMITTEE**

With its primary purpose of ensuring that the Association adheres to established corporate governance principles and best practices, in 2016 the Governance Committee took great strides in instituting the general assembly of AFPMBAI members to provide them the forum where they may participate in the decision-making process for matters concerning the Association. Of utmost importance in the list of matters taken and discussed in the assembly is the election of members of the Board, the deliberation on proposed amendments to the By-Laws, and the ratification of all corporate acts executed by the Board and Management.

The members of the Governance Committee and the Ad-Hoc Committee on the Amendments to the By-Laws are the following:

### **GOVERNANCE COMMITTEE**

POSITION	MEMBERS	ATTENDANCE 12 MEETINGS FOR 2016 AVERAGE QUORUM: 87%
Chairman (Ind Tr)	BGen Rolando M Aquino AFP (Ret)	92%
Vice Chairman	CSupt Cesar Hawthorne R Binag PNP	64%
Member/President	MGen Edgardo Rene C Samonte AFP (Ret)	100%
Member	MGen Robert M Arevalo AFP	75%
Member	CSupt Leonides P Perez BFP	50%

\*The following trustees whose tenure ended before the AGM were also members of the Governance Committee: RAdm Cecil R Chen PCG, MGen R Demosthenes C Santillan AFP, CSupt Rodrigo R Abrazaldo BFP.

### AD HOC COMMITTEE ON AMENDMENTS TO THE BY LAWS

POSITION	MEMBERS	ATTENDANCE 12 MEETINGS FOR 2016 AVERAG QUORUM: 87%
Chairman	CSupt Rodrigo R Abrazaldo BFP	100%
Vice Chairman	Atty Renato A David	100%
Member	<b>CSupt Cesar Hawthorne R Binag PNP</b>	50%
Member	Atty Maricarr Martinez-Mirabel	50%
Member/Secretary	Atty Elizabeth Del Fonso-Hidalgo	100%

### Audit and Enterprise Risk Management Committee (AERMC)

For 2016, the AERMC has fulfilled its primary purpose of ensuring a thorough review of the financial reporting process and system of internal control, the audit process, risk management system, and the Association's process of monitoring compliance with existing laws and regulations and its own code of business conduct. With the establishment of the AFPMBAI Risk Management Framework, the Association has a guide in guaranteeing that internal controls and risk management systems are in place and are adequate and effective. Further, the AERMC has thoroughly reviewed and obtained the approval of the Board for the CY2015 Audited Financial Statement.

### AUDIT AND ENTERPRISE RISK MANAGEMENT COMMITTEE

POSITION	MEMBERS	ATTENDANCE 10 MEETINGS FOR 2016 AVERAGE QUORUM: 68%
Chairman (Ind Tr)	BGen Florentino P Manalastas Jr AFP (Ret)	100%
Vice Chairman	RAdm Virme P Torralba AFP	67%
Member	RAdm Allan B Rosal AFP	90%
Member	CSupt Romeo S Elisan Jr BJMP	80%
Member	(vacant)	-

\*The following trustees whose tenure ended before the AGM were also members of the AERMC: RAdm Jose Renan C Suarez AFP as Acting Chairman, DDG Danilo S Constantino PNP as Acting Chairman, and MGen Alexander F Balutan AFP.

### Investment Committee (ICOM)

The Investment Committee ensures that investment policies and guidelines take into account constraints imposed by regulatory bodies, one of which is the Insurance Commission (IC). For 2016, ICOM's biggest challenge was the increase in capital requirement of the Insurance Commission for non-life insurance companies. With thorough evaluation of the options available for the Association's lone subsidiary, the Armed Forces and Police General Insurance Corporation (AFPGEN), the ICOM was able to secure the approval of the Board for a P275M capital infusion to AFPGEN to build-up its net worth to at least P550M before 31 December 2016. The ICOM continues to closely monitor AFPGEN's business operations to ensure that its overall financial health considerably improves in preparation for the next series of capital build-up in 2019 and 2022.

### INVESTMENT COMMITTEE

POSITION	MEMBERS	ATTENDANCE 11 MEETINGS FOR 2016 AVERAGE QUORUM: 71%
Chairman	CSupt Cesar Hawthorne R Binag PNP	91%
Vice Chairman	MGen Conrado V Parra AFP	67%
Member/President	MGen Edgardo Rene C Samonte AFP (Ret)	100%
Member	Commo Rolando D Legaspi PCG	100%
Member	CSupt Leonides P Perez BFP	0%**

\*The following trustees whose tenure ended before and after the AGM were also members of the ICOM: RAdm Jose Renan C Suarez AFP as Chairman, BGen Rolando M Aquino AFP (Ret), MGen Emeraldo C Magnaye AFP, and MGen Alexander F Balutan AFP.

\*\*Trustee Perez was only appointed to be a member of the Investment Committee in November 2016 (there was no ICOM meeting in December), but was unable to attend the November meeting since he had been assigned to represent the Philippines in a fire protection event in Singapore.

### **Related Party Transaction Committee (RPTC)**

In August 2016, to improve the Association's good governance practices, the Board created the Related Party Transaction Committee to review significant related party transactions (RPTs) and determine whether they are in the best interest of AFPMBAI and its members and are transacted in an arms' length basis.

### **RELATED PARTY TRANSACTION COMMITTEE**

POSITION	MEMBERS	ATTENDANCE 3 MEETINGS FOR 2016 AVERAGE QUORUM: 73%
Chairman (Ind Tr)	LtGen Raul S Urgello AFP (Ret)	67%
Vice Chairman (Ind Tr)	BGen Florentino P Manalastas Jr AFP (Ret)	100%
Member (Ind Tr)	BGen Rolando M Aquino AFP (Ret)	100%
Member	MGen Conrado V Parra Jr AFP	33%
Member	Commo Virme P Torralba AFP	67%

### Nomination and Remuneration Committee (NRC)

Ensuring that the AFPMBAI Board is composed of gualified and competent members who will represent their respective branches of service, as well as independent trustees, the Nomination and Remuneration Committee's biggest challenge for 2016 was to make certain that a Board succession plan was in place to address vacancies that occurred within the year. In this task the NRC was successful, as a smooth transition was set in place in filling up the vacancies in the Board with members who will continue in the strategic direction set by their predecessors. For 2016 also, the NRC continued to assess the performance of each trustee and all corporate officers, in order to determine areas that may need improvement, as well as training that may be required by the Board.

POSITION	MEMBERS	ATTENDANCE 11 MEETINGS FOR 2016 AVERAGE QUORUM: 82%
Chairman	RAdm Allan B Rosal AFP	100%
Vice Chairman	CSupt Romeo S Elisan Jr BJMP	<b>91%</b>
Member/President	MGen Edgardo Rene C Samonte AFP (Ret)	100%
Member	LtGen Raul S Urgello AFP (Ret)	75%
Member	FCMS Romeo H Jandugan (INF) PA	82%

### NOMINATION AND REMUNERATION COMMITTEE

\*MGen Emeraldo C Magnaye AFP was also a member of the NRC prior to his retirement in May 2016.

### Social Services Program Committee (SSPC)

The Social Services Program Committee has continued to assure the implementation of the Association's plowback program. For CY 2016, aside from the GRADE scholars, 146 scholars from partnership with AFPEBS were also sponsored with a stipend of P12,000.00 per year. Five (5) ECCD centers for the PA were granted. In the areas of health and general welfare, various items were also donated to the different branches of service such as ambulance, dental chair, X-Ray machine and gym equipment. A total of 433 members benefited from the three (3) Financial Management Seminars under the LEAD (Livelihood Education And Livelihood Project). On the other hand, tree planting, blood donation and two outreach activities were also conducted under the REACH Program for the community.

### SOCIAL SERVICES PROGRAM COMMITTEE

POSITION	MEMBERS	ATTENDANCE 11 MEETINGS FOR 2016 AVERAGE QUORUM: 80%
Chairman	MGen Robert M Arevalo AFP	67%
Vice Chairman	Commo Rolando D Legaspi PCG	50%
Member/President	MGen Edgardo Rene C Samonte AFP (Ret)	100%
Member	CSupt Leonides P Perez BFP	67%
Member	FCMS Romeo H Jandugan (INF) PA	82%

\*The following trustees whose tenure ended before the AGM were also members of the SSPC. MGen R Demosthenes C Santillan AFP, DDG Danilo S Constantino PNP, CSupt Rodrigo R Abrazaldo BFP, and RAdm Cecil R Chen PCG.



### Annual Performance Assessment of Trustees and **Corporate Officers**

In order to determine if the Association's trustees and corporate officers are effective in their tasks, an annual assessment is conducted to rate the performance of each member of the Board and of AFPMBAI's corporate officers, particularly the President & CEO and the Corporate Secretary. The performance of the members of the Board is assessed using the following criteria: Ethics/ Professionalism, Initiative, Service Representation, Communication Effectiveness, and Meeting Participation Effectiveness. Each criteria receives a maximum rating of 100%, with the final score being the average rating. Each Board member is evaluated by the Board Chairman and the Chairman of the Governance Committee. The Corporate Secretary is rated in a similar manner, but instead of Service Representation the criteria used is Legal Expertise.

The performance assessment of the President and only Executive Trustee is based on the corporate score of the Association, a score which effectively rates the performance of the Association with respect to the five (5) perspectives of its Balanced Scorecard, namely: Financial, Customer, Internal Business Process, Learning and Growth, and Social Impact. This portion of the President's assessment receives a maximum of 60 points. Part B of his assessment pertains to his rating on gualitative measures such as: Implementation of Board Resolutions, Effective Relationship with the Board, and Transparency and High ethical Standards. Part B of the assessment receives a maximum of 40 points. The points are then added to come up with the final rating. The President is rated by all the members of the Board of Trustees, including the Chairman.

### **Oversight of Related Party Transactions**

Recognizing the importance of ensuring that transactions between related parties are undertaken on an arms' length basis for the financial, commercial, and economic benefit of the Association, the Related Party Transaction policy was established.

The Board of Trustees has overall responsibility in guaranteeing that related party transactions are handled in a sound and prudent manner, with integrity, and with no conflict of interest with any related party as defined in the law and in the rules and regulations.

Further, the Related Party Transactions Committee (RPTC) of the Board has the oversight review and evaluation function of material RPTs to safeguard the rights of shareholders, to ensure that minority shareholders are afforded protection, and that rights of action and remedies against abusive and oppressive conduct are readily accessible to them.

### **Review of Mission/Vision/Strategies**

To set the direction for the Association, the AFPMBAI Board of Trustees has reviewed and established the Vision and Mission last 2015 for a 3-year period. Further, corporate strategies that will best promote the Vision and boost the Mission of the Association have passed in depth scrutiny until those were approved by the Board during Planning sessions on the last quarter of 2016. The corporate strategies served as bases for setting the action plans of individual units for the overall operation of the Association. There are also quarterly monitoring and assessment of the implementation of individual Unit/Office's action plans if the same are aligned with corporate strategies to ensure that targets are reached and on schedule. The Board is being apprised of these developments.

### **Compliance to Regulatory Bodies**

AFPMBAI conforms to the rules and regulations of the Insurance Commission (IC) and the Securities and Exchange Commission (SEC). In January 2016,

the Insurance Commission granted the renewal of AFPMBAI's license to transact business as a mutual benefit association in the Philippines for another three (3) years from January 1, 2016 to December 31, 2018.

### Greater Disclosure and Transparency in AFPMBAI Operations

With the requirement for the ACGS and its reference documents to be published in the websites of all corporations, including those under the regulation of the Insurance Commission, AFPMBAI took to heart the need to inform the general membership of all its activities not only by uploading the ACGS but also by regularly updating its website and instituting an electronic newsfeed in the TV monitors on all floors of the AFPMBAI Main Building. This was to ensure that members would be given easy access to AFPMBAI information and to channels for inquiry, comments, suggestions, or complaints.

### **Managing Risks**

The AFPMBAI Board of Trustees and Senior Management adopted consistent and holistic approaches to risk management and recognize that risk management is a management process that should be fully integrated with the operations of the Association. For this reason, risk management in the Association applies at all levels — Corporate or Enterprise level, Strategic Business Units (SBUs) level, and Support Units (SUs) level.

For risk management to be effective, the framework was designed suited to the Association. This framework includes a risk management policy outlining the approach and strategy of the Association towards an adequate and effective enterprise risk management system. The framework will be applied by all Divisions/ Departments/ Offices and will identify options for improving and streamlining policies, administrative practices and internal controls and help ensure the ongoing relevance, safety, viability, compliance and accountability of day-to-day operations.

Implementation of the framework is expected to allow Management to:

Identify viable and sustainable opportunities;

• Support decisions to proceed with or terminate an activity;

• Avoid opportunities that may expose the Association to excessive risk;

• Better ensure the delivery of high quality services;

• Recognize more efficient and effective administrative control arrangements;

• Support resourcing and workload decisions; and

• Plan coordinated responses to emerging risks and risk events.

The AFPMBAI ERM Framework is composed of the risk architecture, strategy and protocols that support the risk management process. Risk architecture defines the risk management roles and responsibilities as well as sets out the lines of communication for reporting on risk management issues and events.

The Board of Trustees, through the Audit and Enterprise Risk Management Committee, oversees the Association's risk management infrastructure, set the Association's risk appetite, and provides directions towards risk mitigation.

### **KEY RISKS (Financial and Non-financial Risks)**

Following are the significant risks identified by management that may affect the achievement of the Association's business goals. Financial Risks include credit risk, market risk, liquidity risk, and insurance risk. Non-financial risks comprise risks, strategic risk, operational risk, and environmental risk.

### A. Strategic Risks

Risks of loss arising from adverse business decisions, improper implementation of decisions, or lack of responsiveness to industry changes. These are uncertainties and untapped opportunities embedded in corporate strategic objectives and how well they are executed.

### B. Operational Risks

Risks of loss resulting from inadequate or failed internal processes, personnel and systems, or external events. IT risk is one of the top identified risks under this category where it plays a very important role in terms of operational efficiencies, integrity of transactions, and the Association's overall operations.

### C. Financial Risks

Potential losses resulting from adverse movements in financial markets, changes in the financial condition of counterparties and in market liquidity to buy and sell investments.

### D. Environmental Risks

Risks of loss arising from external factors that could affect the viability of the enterprise's business model, including the fundamentals that drive the overall objectives and strategies that define that model.

### Adherence to the AFPMBAI Code of Ethics and Code of Conduct

The Human Resource Division instituted the Code of Ethics that encompasses personnel of all ranks in the Association. This is to ensure a highly respectable and respected path to corporate success for AFPMBAI and that professionalism would reign in all of its transactions.

### Anti-Bribery and Anti-Corruption Policy

AFPMBAI is committed to maintaining the highest ethical standards and vigorously enforcing the integrity of its business practices nationwide. AFPMBAI will not engage in bribery or corruption.

### **Whistleblower Policy**

Employees, stakeholders and members are encouraged to report in writing unethical practices to the concerned immediate superior or Head, HRD or AFPMBAI's Chief Corporate Services Officer, respectively, as most problems in this area can be resolved swiftly. The said officers, through an open-door policy, will accommodate problems on ethics. All of us are responsible for preventing violations of law and for acting as whistleblowers if we see possible breaches of internal policies, rules and regulations.

### **Transactions with Suppliers/Contractors**

The Association adopts a policy that covers the accreditation, selection, bidding and approval process for selection of suppliers/contractors. The Association usually considers the following factors in the selection process:

- 1. Eligibility of the Supplier/Contractor
- 2. Legality/ Authenticity
- 3. Cost
- 4. Quality of the Service

The selection process are evaluated through deliberation of assigned committees of Management to assure proper disclosure and transparency.

### **Employees' Welfare**

With the belief that employees are the most valuable asset of any organization, the Association provides a safe and healthy working environment to its employees.

To guarantee their health, all employees are enrolled under a Health Management Organization (HMO) that covers expenses for health services. There are also wellness programs rolled out during the year along with the other trainings provided by the HRD for the personal and career growth of the employees.

The employees are also recognized and given incentives on their achievements and significant contributions to the Association through selection of most outstanding employees every year.

# **BOARD** OF TRUSTEES



Chief of Staff, AFP Chairman of the Board



MGen Robert M Arevalo AFP Vice Chairman of the Board of Trustees Chief of Staff, Philippine Army



RAdm Primitivo P Gopo AFP (Ret) President and CEO



BGen Arnel M Duco AFP Deputy Chief of Staff for Personnel, J1



Commo Jande S Francisco AFP Commander, Naval Installation Command, PN





Commo Rolando D Legaspi PCG Commander, Coast Guard District National Capital Region-Central Luzon



MGen Rozzano D Briguez AFP Vice Commander, Philippine Air Force



CSupt Cesar Hawthorne R Binag PNP Acting Regional Director, Police Regional Office 6



CSupt Allan S Iral BJMP Deputy Chief for Operations, BJMP











Commo Virgilo S Garcia AFP (Ret) Independent Trustee





# MANAGEMENT TEAM





OL JEFFERSO









TTY MARICARR EAD, LEGAL OFFI













WENCESLAO







TY ELIZABETH





















YLENE P ORCUL



S A LAGUNA



LORDELIZA D OCBANIA EAD, BILLING AND COLLECTION DEPARTMEN







CE ANNE T BO



MIN M DAMO D, RISK MANAGE







ICHELLE ESPULGAR AD, REAL ESTATE SALES DEPARTMENT







## PRODUCTS & SERVICES

### MODIFIED BASIC INSURANCE FOR AFP PERSONNEL

Particulars	Modified Basic Insurance (MBI)	
Type of Insurance Plan	Term Insurance with equity	
Monthly Contribution	o.5% of base pay (automatic) +1.0% of base pay: additional	
Total Living Benefit	Member's Equity + Interest	
Equity Loan	Loans for members at only 6% interest per annum	
Dismemberment / Disability Benefit	For total and permanent injuries due to accident o incurred while in the performance of duty	
Death Benefit (natural)	100% Face Amount + Total Living Benefit	
Death Benefit (accidental)	150% Face Amount + Total Living Benefit	
Death Benefit (KIA)	150% Face Amount + P50,000 + Total Living Benefit	

### **UPGRADED BASIC FOR BFP, BJMP, PCG & PNP PERSONNEL**

Particulars	Upgraded Basic Insurance (UBI)
Type of Insurance Plan	Term Insurance with equity
Monthly Contribution	1.5% of base pay
Total Living Benefit	Member's Equity + Interest
Equity Loan	Equity Loan at 6% interest per annum
Dismemberment /Disability Benefit	For total and permanent injuries due to accident or incurred while in the performance of duty
Death Benefit (natural)	100% Face Amount + Total Living Benefit
Death Benefit (accidental)	200% Face Amount + Total Living Benefit
Death Benefit (KIA)	100% Face Amount + P50,000 + Total Living Benefit

### SPECIAL GROUP TERM INSURANCE (SGTI)

- coverage of P16,000 for natural deaths and P32,000 for members killed-in-action
- P1,000 funeral benefit
- · disability benefit if incurred while on performance of duty

### **INSURANCE PRODUCTS**

### **ENDOWMENT AT 56**

- a life insurance, savings and investment plan for regular members 55 years old and below
- 100% maturity benefit at age 56 and dividends starting on the 4th year
- with disability benefit
- double insurance benefit in case of accidental death
- with funeral benefit

### ENDOWMENT PLAN (10, 15, 20 YEARS)

- payable in 10, 15 or 20 years and insured for the same period
- 100% maturity benefit
- with dividends starting on the 4th year, if plan is participating

### ANTICIPATED 20-YEAR ENDOWMENT

- payable in 20 years and insured for the same period
- with 20% bonus on the 5th, 10th, 15th policy anniversary year
- 100% maturity benefit

### SAVER'S PROTECTION PLUS (10-15)

- payable in 10 years and insured for 15 years
- with dividends starting on the 4th year
- 20% bonus on the 10th to 14th policy anniversary year \_
- 100% maturity benefit on the 15th year
- double insurance coverage from 6th year onwards in case of death

### EASY PAY PLAN (10-20)

- 10 years to pay, insured for 20 years
- with dividends starting on the 4th year
- 100% maturity benefit

### **COLLEGE EDUCATIONAL PLAN**

- an educational fund and insurance plan for dependents of members, newborn to 11 years old
- payable in 5 or 10 years and matures on the policy anniversary date after the child's 17th birthday
- with life insurance for the child and dividends starting on the 4th year
- with waiver of premium for death and total and permanent disability of payor

### WHOLE LIFE

lifetime insurance protection which guarantees biggest amount of protection at minimum cost

### 20-PAY LIFE

- payable in 20 years, insurance coverage until age 99
- with dividends if plan is participating, starting on the 4th year

### SPECIAL WHOLE LIFE

lifetime insurance protection for retired servicemen, available to members ages 50-69 years old

### **GROUP TERM INSURANCE**

insurance protection for members of CAFGU, ROTC, PMA classes, security agencies, cooperatives and other special groups

### **REDEMPTION INSURANCE (CREDIT, SALES,** MORTGAGE)

an assurance of payment of theoretical balance of the loan in the event of death of the borrower

### **INSURANCE BENEFITS**

### DIVIDENDS

- benefit given to members with participating additional insurance in force for at least three years.

### **DISABILITY BENEFIT**

- benefit given to members with Basic and Modified or Upgraded Basic insurance for total and permanent loss or loss of use of the parts of the body as a result of accident or combat operations
- benefit for E-56 policyholders if loss is due to accident only
- benefit for SGTI policyholders if loss is incurred while on duty

### **BATTLE INJURY ASSISTANCE**

- financial assistance granted to members with Modified Basic Insurance or Upgraded Basic Insurance whose injury sustained in battle is not covered under the disability program of Modified Basic Insurance (MBI) /Upgraded Basic Insurance (UBI) and Special Group Term Insurance (SGTI)
- face amount depends on injury



### LOAN SERVICES

### **POLICY LOAN**

- available after two years of premium payment for -Endowment Plans and three years for other Life Insurance Plans
- payable in 6, 12, 18 or 24 months at 6% interest per annum

### **EQUITY LOAN**

- for members with Modified or Upgraded Basic Insurance
- payable in 12, 24, or 36 months at 6% interest per annum

### SALARY LOAN

- for all active members with active Additional Insurance
- maximum of P300,000 at 8% interest per annum for loan term of 36 months and below, 10% for more than 36 months
- available after paying one month of premium contribution remitted to the Association through payroll deduction
- renewable after payment of six monthly amortizations for loans with payment term of 36 months and below; and after payment of 12 monthly amortizations for loans with payment term of more than 36 months.

### **MEMBER'S EDUCATIONAL ASSISTANCE LOAN** (MEDAL)

- for the schooling of members or their dependents regardless of school level and number of grantees
- maximum of P50,000 payable within one year
- 7% interest per annum

### **HOUSING LOAN**

- for the acquisition of lot or house and lot unit from AFPMBAI subdivision projects
- payable up to 20 years, depending on the age of borrower
- 5.5% 11% fixed interest rates per annum

### **MORTGAGE LOAN**

- for the purchase of lot, house and lot or condominium -(completed), house construction, purchase of lot with house construction, home improvement, refinancing of real estate/housing loan with other institutions.
- maximum of P5M loanable amount
- payable up to 20 years, depending on the age of the borrower
- 5.5% -11% fixed interest rates per annum

### **EXPANDED SALARY LOAN (ESL)**

- for an AFP officer who is a regular member of AFPMBAI turning 55 years of age and/or who would compulsorily retire within one year or less

- Maximum loanable amount plus interest equal
- to his 25% lump sum pay but not exceed P1M
- monthly amortization to cover interest only
- only 8% per annum
- total loan amount will be deducted from lump sum/commutation of leaves

### **PRE-RETIREMENT LOAN**

- for AFP members who is due for mandatory retirement from the service within five (5) years or less upon loan application - purchase of house and lot, or condominium (completed), house construction, purchase of lot and house construction, home improvement

- payable up to 5 years
- 5%-7% interest rate per annum

### **CALAMITY LOAN**

special loan privilege granted to members who are victims of calamities

### **OTHER SERVICES**

### **TEXT 2 ATM LOAN FACILITY**

- availment of loans or loan renewal through text
- for regular and associate members who enrolled to TXT 2 ATM facility
- must have active and updated Basic Insurance or Additional Insurance plan with cash value

### SM BILLS PAYMENT FACILITY

members now have the convenience of paying their loans and insurance premiums at over 200 branches of SM Bills Payment counters nationwide.

### **NEW AFPMBAI MEMBERSHIP ID**

in partnership with UCPB, the new AFPMBAI ID features its membership identification and ATM functionality in one card.



## BRANCH & EXTENSION OFFICES

### NATIONAL CAPITAL REGION AREA HEAD: MARIO SERIOSA

Camp Aguinaldo Branch: Supervisors: Cynthia M Guillermo Imelda Jamandron Bonny Serrano Rd. cor EDSA, Quezon City

Fort Bonifacio Branch: OIC: Alex Olazo B 36 L 21 & 29 AFPVOA Bayani Road Western Bicutan, Taguig City 0923-742-0892 (02) 888-6438 /(02)888-9057

Tanay Extension Office In-charge: Maribel M Manalo Camp Gen Capinpin Tanay, Rizal (02) 544-2657 / 0923-6840624/ 0932-5909767

### NORTHERN LUZON AREA HEAD: ANGELINA S JUTIE

Baguio Branch Supervisor: Edna P Ramos AFPSLAI Bldg., Camp Henry Allen Baguio City 0999-515-3918 / 0923-7420891 0927-982-9859 (074)443-5883

San Fernando La Union Extension Office In-Charge: Orlando Fernandez Unit C, National Road, Pagdalagan Norte City of San Fernando, La Union 0921-454-9621 (072) 607-8120

Dagupan Extension Office In-Charge: Kevin Cyril Solomon Room 203 2nd floor, Siapno Bldg., corner Rivera St. and Zamora St. Dagupan City 0923-7471514/ 0930-9664762 Laoag Extension Office In-charge: Marie Cris S Camagon Unit 202 VL & SONS Bldg. P. Gomez St., Laoag City 0923-7457561 / 0929-691-5944 (077)77-1715

Isabela Branch Supervisor: Restituto M Duran III Room 305, Alamoana Commercial Complex Villasis Highway, Santiago City, Isabela 0907-8227859 / 0923-7420889 (078)682-0935

Bayombong Extension Office In-Charge: Grazelle Mayanggao Room D, F & V Delos Santos Commercial Bldg. 146 National Road, District IV, Bayombong Nueva Vizcaya 0923-7471473

Upi Extension Office In-Charge: Melanie Nabanalan Camp Melchor F Dela Cruz Upi, Gamu, Isabela 0933-3817764

Tuguegarao Branch Supervisor: Grandee P Dumlao Rios Bldg Cor. College Ave and Taft St. Tuguegarao City, Cagayan 0916-167-6224/ 0923-7421812 (078)844-6728

Tabuk Extension Office In-charge: Rebecca C. De Asis 2F Kalinga Bazaar, Bulanao Tabuk City, Kalinga 0926-1910081 Cabanatuan Branch Supervisor: Engr Julito V Arucan Unit A Abesamis Bldg., Melencio St Brgy San Roque Norte, Cabanatuan City 0923-732-7870/ (044)464-3908

Fort Magsaysay Extension Office In-charge: Carolyn P De Guzman 7th Infantry Division, Philippine Army Fort Magsaysay, Palayan City, Nueva Ecija 0923-749-4256

Clark Extension Office In-charge: Crisostomo M Bruel 6ooth Air Base Wing, Clark Air Base Pampanga 0923-7421791

Olangapo Extension Office In-Charge: Ellen G Importado 1869 Rizal Ave., West Bajac-Bajac Olongapo City 0933-875-4260

Tarlac Extension Office In-charge: Perfecto Libunao 2/F AJ-AS Building, Brgy. Maligaya Tarlac City 0933-878-4388

Capas Extension Office In-charge: Ma Elena Agulto G/F 2R Bldg. Sta. Lucia, Capas Tarlac 0933-047-1069

Camp Olivas Extension Office In-charge: Catherine Allag Camp Olivas, City of San Fernando Pampanga 0943-708-7265

### SOUTHERN LUZON AREA **HEAD: COL WENCESLAO M ROMERO (RET)**

Cavite Branch Supervisor: Maria Nimfa Recaido 2ND Floor Unit-D 685 R.Basa st Brgy. Labanos, San Roque Cavite City 0949-3403639 / 0923-7421809

Palawan Extension Office Supervisor: M Clarissa A. Barroma Unit 1, 2/F, SJD Green Bldg 132 National Highway, Brgy. San Pedro Puerto Princesa, Palawan (048)434-7012 / 0923-747-1482 0949-3364100

Lucena Branch Supervisor: Estrellita O Querimit SOLCOM, Camp Nakar Lucena City 0942-802-6224 / 0923-7420847 (042)373-1091

Daet Extension Office In-charge: Resty V Pacle No. 2 Blk 6 Lot 1 Bel-Air Subdivision Lag-on Daet, Camarines Norte 0943-554-7618

Batangas Branch Supervisor: Nenita H Buco Unit 5 2nd Floor Verde Centre Paninsingin Lipa City, Batangas (043) 702-4352 0923-742-1794/ 0947-7253654

Canlubang Extension Office In-charge: Jay Javison Camp Vicente Lim, Canlubang Laguna (049)531-4234 / 0923-7420868 0999-9077752

Calapan Extension Office In-charge: Nollie Rose P Martinez 2/F San Agustin Bldg., Bonifacio Cor Osmena St., Brgy Ilaya, Calapan Mindoro City 0923-7421802/0947-3861320

Legaspi Branch Supervisor: Jecris Sagragao ANST Bldg., Washington Drive Legazpi City 0923-7420862/0916-7879077 (052)481-1573

Pili Extension Office In-charge: Glenda Pacis New San Roque, Pili Camarines Sur (054) 477-3406/ 0935-930-7236 / 0923-742-1808

Masbate Extension Office In-Charge: Glayza Mendoza 3F Pecson Manalo Bldg, Ibanez St Masbate City 0923-742-1808/0935-039-1931

### **VISAYAS AREA OIC: JOCELYN N JUNSAY**

Iloilo Branch Supervisor: Mila R Sison Arthur Suite General Luna st. Iloilo City 0920-2651471/0923-7421814 (033) 337-8416

Bacolod Extension Office In-charge: Mary Joy Locsin Door 5 Elcourt Bldg., 1st Street, Lacson, Bacolod City 0923-7421822/ (034) 434-6044 0949-979-0353

Jamindan Extension Office In-charge: Genalyn D Panhilason Sitio Agbalagon, Jaena Norte Jamindan, Capiz 0933-543-1775

Kalibo Extension Office In-Charge: Dechel Harvey Door# 206 2nd Flr Waldolf Garcia Bldg Osmeña Avenue, Kalibo Aklan 0923-743-4634 (036) 268-3903

Cebu Branch Supervisor: Vembe Magalso CENTCOM, AFP, Camp Lapu-Lapu Lahug, Cebu City 0920-5001827 / 0923-7259328

(032) 234-1028 Dumaguete Extension Office In-charge: Geoviliza Z Tayag Door no. 4 Canlas Bldg., Cervantes St., Dumaguete City 0919-6661048 / 0923-7455310 (035) 226-3527

**Bohol Extension Office** In-charge: Sheryl A Paeste Unit 3, 2F Vennore Commercial Bldg JA Clarin St., Tagbilaran City Bohol (038) 412-7282/0923-7455318

Tacloban Branch Supervisor: Rebecca S Gayod Agua Glass Bldg cor. P. Gomez & Real st. Tacloban City 0921-4354529 / 0943-707-9484 (053) 325-6552

Catbalogan Extension Office In-charge: Norven Bagnate Camp Lukban, Maulong Catbalogan, Samar 0999-831-0200/0923-745-7575 (055) 251-5351

Catarman Extension Office In-charge: Novelin J Abiar Bonifacio St., Corner Roxas St Brgy Casoy Catarman Northern Samar (055) 251-8555

Maasin Extension Office In- charge: Benjie Sarona Capt. Iyano St. Brgy. Tagnipa, Maasin City, Southern Leyte 0943-708-7268 **MINDANAO AREA** Head: Deonesio B Corong II

Zamboanga Branch Supervisor: Jocelyn B Paala Western Mindanao Command Camp Basilio Navarro, Lower Calarian, Zamboanga City 0919-4911649 / 0923-7457583 0942-7126122 /(062)991-1053



Pagadian Extension Office In-charge: Nhasramona U Jasim Kuta Dao, Pagadian City 0928-7128245 / 0923-7457446 (062) 215-3907 Dipolog Extension Office In-charge: Sharina Deriza Jucit Bess Bajamunde Sanico Bldg. Gonzales cor., Malvar St. Dipolog City 0923-7457456

Ipil Extension Office In-charge: Richel C dela Cruz Stall no. 6 Schuck Arcade Climaco St., Poblacion Ipil Zamboanga Sibugay Province 0923-749-1566

Cagayan De Oro Branch Supervisor: Conchita Ma Concepcion L Salazar Nuñez Bldg, Zone 1, Bulua Cagayan De Oro City 0999-4697000 / 0923-7455323 (08822) 735-695

lligan Extension Office In-charge: Jefilamae Silao Jariol Bldg., Del Pilar St., lligan City 0928-7107777 / 0923-3747472

Bukidnon Extension Office In-charge: Marie Lei L Pamittan Rubio Bldg., Magsaysay St., Malaybalay, Bukidnon 0933-8632661

Butuan Branch OIC Butuan Branch: Mary Ann Malunhao Brgy. Bancasi, Butuan City 0928-3687565 / 0923-7457460 (085) 226-6084 Surigao Extension Office In-charge: Marie Gabrielle Lim Arriba Bldg., Amat Street, Surigao City 0923-749-1606

Davao Branch Acting Supervisor: Menchie C Makilang 4/F AFPMBAI Bldg, Maya Street, Ecoland, Matina, Davao City 0929-8102531 / 0923-7457415 (082) 297-5482

Mati Extension Office In-charge: Paullyn Grace P Gamayon Manongas Bldg. Limotoc St. Mati City 0923-7471515/ (082)-8113685

General Santos Extension Office In-charge:Janet M Jaudian 3/F SAFI Bldg., 2, Mansanitas St. Cor. Magsaysay Ave., General Santos City 0948-4927464 / 0923-7457551 (083) 553-1454

Cotabato Branch Supervisor: Annaliza B Lim 2/F Herrera Bldg., 154 Quezon Ave, Cotabato City 0949-4565168 / 0923-7457429 (064) 421-9398/ 421-4004

Kidapawan Extension Office In-Charge: Janelyn D Soliza 2/F ZPOL Bldg. Quezon Blvd. Kidapawan City 0943-134-3605

Tacurong Extension Office In-Charge: Roxane Omay Notre Dame Centrum II, National Highway, Tacurong City, Sultan Kudarat 0943-708-7267

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## AUDITED FINANCIAL STATEMENTS

#### STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The Management of **ARMED FORCES & POLICE MUTUAL BENEFIT ASSOCIATION, INC.**, (the "Association") is responsible for the preparation and fair presentation of the consolidated and separate financial statements including the schedules attached therein as at and for the years ended **December 31, 2016 and 2015**, in accordance with the prescribed financial reporting framework indicated therein, and for such internal control as management determines is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate financial statements, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The Board of Trustees ("Board") is responsible for overseeing the Association's financial reporting process.

The Board reviews and approves the consolidated and separate financial statements including the schedules attached therein, and submits the same to the Members.

R.G. Manabat & Co., the independent auditors appointed by the management has audited the financial statements of the Board, has audited the consolidated and separate financial statements of the Association in accordance with Philippine Standards on Auditing, has expressed its opinion on the fairness of presentation upon completion of such audit.

Chairman of the Board

President and CEO

Treasurer

GEN EDUARDO MAÑO

NE C SAMONTE AFP (RET) **MGEN ED** 

**OPO AFP ((RET)** 

#### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC. AND SUBSIDIARY CONSOLIDATED AND SEPARATE STATEMENTS OF FINANCIAL POSITION YEARS ENDED DECEMBER 31

	CONSOLIDATED		SEPARATE		
	2016	<b>2015</b> (As restated-see Note 35)	2016	<b>2015</b> (As restated-see Note 35)	
ASSETS					
Cash and cash equivalents Short-term investments	P1,134,959,583 1,220,000,000	P1,745,479,919 -	P1,094,871,154 1,220,000,000	P1,715,642,348 -	
Financial assets at fair value through profit loss (FVPL) Available-for-sale (AFS)	19,980,704	34,191,907	19,980,704	34,191,907	
securities Held-to-maturity (HTM)	2,152,222,033	2,169,977,776	1,831,595,311	1,847,124,892	
investments Long-term investments	2,024,937,115	1,562,074,020 20,000,000	1,957,291,053	1,493,750,000 20,000,000	
Loan receivables - net Premiums due to insurance	8,031,702,846	7,617,593,703	8,031,702,846	7,617,593,703	
receivables - net	145,430,169	60,083,904	2,036,715	2,631,837	
Other receivables - net	220,349,425	181,120,501	217,177,963	176,325,032	
Investment properties	2,676,483,995	2,547,849,246	2,647,767,639	2,518,497,890	
Asset held-for-sale Investments in a subsidiary	211,807,123	266,088,383	211,807,123	266,088,383	
and associates - net	20,342,150	19,277,950	198,265,704	198,265,704	
Property equipment - net Deferred reinsurance	354,569,814	368,610,970	332,642,650	340,002,042	
premiums	11,085,969	3,945,399	-	-	
Deferred acquisition costs	22,467,112	6,289,446	-	-	
Deferred tax assets - net Other assets - net	19,028,324 88,732,572	23,401,465 60,133,368	- 72,636,092	- 39,604,370	
Other assets - net	P18,354,098,934	P16,686,117,957	P17,837,774,954	P16,269,718,108	
LIABILITIES AND MEMBERS' EQUITY		0,000,,,000	, , ,	0,_00,0,_00	
<b>Liabilities</b> Claims and benefits payable Accounts payable and accrued	P525,481,432	P376,370,040	P400,987,090	P330,976,514	
expenses	513,727,895	444,730,929	473,529,851	405,764,569	
Legal policy reserves Due to reinsurers and ceding	9,376,311,972	8,622,619,814	9,376,311,972	8,622,619,814	
companies	9,471,043	1,880,308	-	-	
Funds held for reinsurers	1,141,850	1,141,850	-	-	
Reserve for unearned premiums Deferred reinsurance	96,003,131	49,021,005	-	-	
commission	1,976,247	750,952	-	-	
Dividends payable Reserve for refund of members'	339,949,510	297,810,471	339,949,510	297,810,471	
equity	1,867,895,970	1,659,476,864	1,867,895,970	1,659,476,864	
Retirement liability Other liabilities	86,879,651	71,491,667	85,990,513	65,294,368	
Total Liabilities	472,263,258 13,291,101,959	436,568,326 11,961,862,226	472,263,258 13,016,928,164	436,568,326 11,818,510,926	
		11,001,002,220	10,010,010,10	11,010,010,020	
Members' Equity					
Members' contribution	92,309,534	96,065,213	92,309,534	96,065,213	
Reserve for fluctuation in value					
of AFS financial assets	5,514,603	(1,741,738)	58,986,623	53,374,502	
Employee benefit reserve	(25,350,180)	(27,662,990)	(19,602,964)	(17,327,188)	
Retained surplus Total Members' Equity	4,990,523,018	4,657,595,246	4,689,153,597	4,319,094,655	
Iotat Members Equity	5,062,996,975 P18,354,098,934	4,724,255,731 P16,686,117,957	4,820,846,790 P17,837,774,954	4,451,207,182 P16,269,718,108	
	1 10,007,000,004	1 10,000,111,331	11,001,117,004	1 10,203,110,100	

### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC. AND SUBSIDIARY CONSOLIDATED AND SEPARATE STATEMENTS OF INCOME YEARS ENDED DECEMBER 31

	CONSOLIDATED		SEPARAT	SEPARATE		
	2016	<b>2015</b> (As restated-see Note 35)	2016	<b>2015</b> (As restated-see Note 35)		
REVENUES	2010	(As restated-see Note 35)	2010	As restated -see Note 33		
Premiums, net of reinsurance	P2,413,901,571	P2,251,595,480	P2,278,737,404	P2,159,242,504		
Interest income	1,004,802,693	925,184,340	997,973,359	921,238,395		
Policy income	103,760,343	90,329,902	103,760,343	90,329,902		
Rental income	74,446,896	73,558,765	73,098,440	72,262,730		
Gain on sale of real estate	29,408,338	24,214,132	29,408,338	24,214,132		
Increase in fair value of						
investment properties	24,789,608	463,064,311	24,789,608	463,064,311		
Dividend income	15,902,229	17,741,221	11,272,577	11,877,729		
Commission income	2,769,161	2,722,064		-		
Gain (loss) on sale of AFS						
financial assets	11,154,855	(1,181,341)	9,678,746	-		
Other income	10,755,346	12,911,757	9,903,153	6,916,409		
	3,691,691,040	3,860,140,631	3,538,621,968	3,749,146,112		
BENEFITS AND EXPENSES						
Death and other policy benefits General and administrative	1,377,860,050	1,230,949,913	1,322,540,423	1,211,051,891		
expenses	934,035,226	887,798,217	823,920,032	784,680,214		
Increase in legal policy reserves	753,692,158	707,898,231	753,692,158	707,898,231		
Commission expense Dividend on participating	172,491,008	147,565,481	153,686,291	140,549,553		
policies	114,724,122	104,188,079	114,724,122	104,188,079		
	3,352,802,564	3,078,399,921	3,168,563,026	2,948,367,968		
INCOME FROM OPERATIONS	338,888,476	781,740,710	370,058,942	800,778,144		
SHARE IN NET INCOME						
OF AN ASSOCIATE	1,064,200	4,851,792	-	-		
INCOME BEFORE INCOME AND FINAL TAX	339,952,676	786,592,502	370,058,942	800,778,144		
	· · · /					
TAXES						
Current income tax	391,273	596,358	-	-		
Deferred income tax	4,373,140	(1,491,869)	-	-		
Final tax	2,260,491	873,397	-	-		
	(7,024,904)	22,114	-	-		
NET INCOME FOR	D222 027 772	D700 01 1 01 0				
THE YEAR	P332,927,772	P786,614,616	P370,058,942	P800,778,144		

### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC. AND SUBSIDIARY CONSOLIDATED AND SEPARATE STATEMENTS OF COMPREHENSIVE INCOME YEARS ENDED DECEMBER 31

	CONSOLIDATED		SEPARA	ATE
	2016	<b>2015</b> (As restated-see Note 35)	2016	<b>2015</b> (As restated-see Note 35)
NET INCOME OTHER COMPREHENSIVE INCOME Items that will never be reclassified subsequently to profit or loss Remeasurements of defined benefit obligation - net of tax Items that may be reclassified subsequently to profit or loss Net change in fair value of	P332,927,772 2,312,810	P786,614,616 (21,210,111)	P370,058,942 (2,275,776)	P800,778,144 (18,757,097)
AFS financial assets Net change in fair value of AFS financial assets reclassified	2,663,507	(55,024,746)	5,612,121	(4,875,654)
to profit or loss	4,592,834	25,775	-	-
TOTAL COMPREHENSIVE INCOME	P342,496,923	P710,405,534	P373,395,287	P777,145,393



### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC AND SUBSIDIARY CONSOLIDATED AND SEPARATE STATEMENTS OF CHANGES IN MEMBERS' EQUITY FOR THE YEARS ENDED DECEMBER 31, 2015 AND 2014

			CONSOLIDATED			
	Members' Contribution	Reserve for Fluctuation in Value of AFS Securities	Employee Benefit Reserve	Retained Appropriated	Surplus Unappropriated	Total
Balance at January 1, 2015, as previously reported Restatement	P97,589,383 -	P53,257,233 -	(P6,452,879) -	P513,030,220	P3,274,372,183 83,578,227	P3,931,796,140 83,578,227
Balance at January 1, 2015, as restated Net income for the year Other comprehensive income Decrease in members' contribution Reversal of prior year appropriated	97,589,383 - - (1,524,170)	53,257,233 - (54,998,971) -	(6,452,879) - (21,210,111) -	513,030,220 - - -	3,357,950,410 786,614,616 - -	4,015,374,367 786,614,616 (76,209,082) (1,524,170)
retained surplus Appropriation of retained surplus	-	-	-	(159,769,220) 639,317,375	159,769,220 (639,317,375)	-
Balance at December 31, 2015 Net income for the year Other comprehensive income Decrease in members' contribution Reversal of prior year appropriated retained surplus	96,065,213 - - (3,755,679) -	(1,741,738) - 7,256,341 - -	(27,662,990) - 2,312,810 - -	992,578,375 - - - ( <b>391,514,064)</b>	3,665,016,871 332,927,772 - - <b>391,514,064</b>	4,724,255,731 332,927,772 9,569,151 (3,755,679)
Balance at December 31, 2016	P92,309,534	P5,514,603	(P25,350,180)	P601,064,311	P4,389,458,707	P5,062,996,975

### CONSOLIDATED

### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC AND SUBSIDIARY STATEMENTS OF CHANGES IN MEMBERS' EQUITY FOR THE YEARS ENDED DECEMBER 31, 2016 AND 2015

			SEPARATE			
	Members' Contribution	Reserve for Fluctuation in Value of AFS Securities	Employee Benefit Reserve	Retained Appropriated	Surplus Unappropriated	Total
Balance at January 1, 2015, as previously reported Restatement	P97,589,383 -	P58,250,156 -	P1,429,909 -	P463,030,220 -	P2,971,708,064 83,578,227	P3,592,007,732 83,578,227
Balance at January 1, 2015, as restated Net income for the year Other comprehensive loss Decrease in members' contribution Reversal of prior year appropriated	97,589,383 - (1,524,170)	58,250,156 - (4,875,654) -	1,429,909 - (18,757,097) -	463,030,220 - - -	3,055,286,291 800,778,144 - -	3,675,585,959 800,778,144 (23,632,751) (1,524,170)
retained surplus Appropriation of retained surplus	-	-	-	(159,769,220) 639,317,375	159,769,220 (639,317,375)	-
Balance at December 31, 2015 Net income for the year Other comprehensive income (loss Decrease in members' contribution Reversal of prior year appropriated retained surplus	96,065,213 - - (3,755,679) -	53,374,502 - 5,612,121 - -	(17,327,188) - (2,275,776) -	942,578,375 - - - ( <b>391,514,064)</b>	3,376,516,280 370,058,942 - - <b>391,514,064</b>	4,451,207,182 370,058,942 3,336,345 (3,3755,679)
Balance at December 31, 2016	P92,309,534	P58,986,623	(P19,602,964)	P551,064,311	P4,138,089,286	P4,820,846,790

#### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC AND SUBSIDIARY CONSOLIDATED AND SEPARATE STATEMENTS OF CASH FLOWS YEARS ENDED DECEMBER 31

	CONSOLID	ATED	SEPARATE	
	2016	2015	2016	2015
CASH FLOWS FROM				
OPERATING ACTIVITIES				
Income before income tax	P339,952,676	P786,592,502	P370,058,942	P800,778,144
Changes in:	,,	1100,002,002		1 000,110,111
Reserve for unearned premiums	46,982,126	20,166,306	-	-
Deferred reinsurance commissions	1,225,295	(808,090)	-	-
Deferred acquisition cost	(16,177,666)	(4,762,459)	-	-
Deferred reinsurance premiums	(7,140,570)	2,235,535	-	-
Adjustments:		, - ,		
Dividend on participating policies	114,724,122	104,188,079	114,724,122	104,188,079
Incremental benefit reserves	81,744,504	57,531,784	81,744,504	57,531,784
Depreciation and amortization	48,514,410	42,713,349	39,088,765	33,930,438
Impairment loss on loan and				, ,
insurance receivables	44,733,074	39,824,753	44,733,074	39,824,753
Retirement benefit expense	17,700,794	17,217,689	18,420,369	15,079,720
Decrease in fair value of financial				
assets at FVPL	2,826,893	723,517	2,826,893	723,517
Share in net income of associates	(1,064,200)	(4,851,792)	-	-
Gain on sale of AFS financial assets	(11,154,855)	1,181,341	(9,678,746)	-
Dividend income	(15,902,229)	(17,741,221)	(11,272,577)	(11,877,729)
Gain on sale of real estate	29,408,338	(24,214,132)	29,408,338	(24,214,132)
Increase in fair value of investment				
properties	(24,789,608)	(463,064,311)	(24,789,608)	(463,064,311)
Interest income	(1,004,802,693)	(925,184,340)	(997,973,359)	(921,238,395)
Operating loss before working				
capital changes	(353,219,589)	(368,251,490)	(342,709,283)	(368,338,132)
Decrease (increase) in:				
Loans receivable	(458,842,217)	(366,410,646)	(458,842,217)	(366,410,646)
Premiums due and				
insurance receivables	(85,346,265)	10,963,148	595,122	(1,524,963)
Other receivables	(26,859,345)	(24,698,152)	(27,994,600)	(26,665,570)
Other assets	(28,599,204)	(36,460,453)	(33,031,722)	(27,232,118)
Increase (decrease) in:				
Claims and benefits payable	149,111,392	(28,100,037)	70,010,576	28,630,951
Accounts payable and				
accrued expenses	69,593,324	(3,877,269)	67,765,282	(17,890,040)
Legal policy reserves	753,962,158	707,898,231	753,962,158	707,898,231
Due to reinsurers and				
ceding companies	7,590,735	(3,284,505)	-	-
Funds held for reinsurers	-	(24,300,000)	-	-
Other liabilities	6,286,594	11,881,222	6,286,594	11,881,222



#### YEARS ENDED DECEMBER 31

	2016	2015	2016	2015
Net cash provided by (used in) operations Interest received Income taxes paid Dividends received Dividends paid	P33,407,583 992,433,114 (3,248,121) 15,902,229 (72,585,083)	(P124,639,951) 923,514,499 (1,469,754) 17,741,221 (68,209,886)	P35,771,910 985,115,028 - 11,272,577 (72,585,083)	(P59,651,065) 918,522,399 - 11,877,729 (68,209,886)
Net cash provided by operating activities	965,909,722	746,936,129	959,574,432	802,539,177
CASH FLOWS FROM INVESTING ACTIVITIES Proceeds from disposal (payments for acquisition) of: Short-term investments Financial assets at FVPL AFS financial assets HTM investments Long-term investments Investment properties Assets held-for-sale Property and equipment	(1,200,000,000) 11,384,310 36,166,939 (462,863,095) - (103,845,141) 54,281,260 (34,473,254)	150,000,000 - (287,812,540) (84,064,156) (20,000,000) 1,102,685 (11,797,427) (109,100,970)	(1,200,000,000) 11,384,310 30,820,448 (463,541,053) - (104,480,141) 54,281,260 (31,729,373)	150,000,000 - (297,038,042) (82,841,943) (20,000,000) (367,315) (20,000,000) (102,154,947)
Net cash used in investing activities	(1,699,348,981)	(361,627,408)	(1,703,264,549)	(364,199,674)
CASH FLOWS FROM FINANCING ACTIVITIES Increase in reserve for refund of member's equity Decrease in members' contribution	126,674,602 (3,755,679)	105,320,367, (1,524,170)	126,674,602 (3,775,679)	105,320,367 (1,524,170)
Net cash used in investing activities	122,918,923	103,796,197	122,918,923	103,796,197
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENT CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	(610,520,336) 1,745,479,919	489,059,918 1,256,420,001	(620,771,194) 1,715,642,348	542,135,700 1,173,506,648
CASH AND CASH EQUIVALENTS AT END OF YEAR	P1,134,959,583	P1,745,479,919	P1,094,871,154	P1,715,642,348