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"By 2025, a customer-centered Organization operating in accordance with global standards, preferred and trusted by its members in providing full financial security and protection."

## MISSION

"To provide our members the most responsive insurance protection and investments, affordable housing/financial products, and meaningful social services."

## **VALUES**

With the guiding faith to the Lord God Almighty, we adhere to the following:

Customer Centered Integrity

Social Responsibility Prudence

Professionalism

# MESSAGE FROM THE CHAIRMAN



Imbued with outstanding professionalism and commitment, the Armed Forces and Police Mutual Benefit Association Inc. (AFPMBAI) has managed to perform its varied task with excellence for the benefit of our valiant men and women in uniform. Through the years, AFPMBAI has achieved remarkable feats in providing effective insurance protection, affordable financial products and responsive social services.

Our theme, "Karamay mo noon. Kaagapay mo noon. Kabalikat mo habang panahon." is a meaningful declaration of our enduring dedication to serve with goodwill and cultivate a lasting partnership with our customers. Indeed, we have proven that even in the most difficult and challenging situations, our Association remains as the steady partner of our members in times of need.

As your AFPMBAI Chairman of the Board, I congratulate everyone for your selfless contribution which led us to achieve financial breakthroughs for this year. It is my ardent prayer that we remain steadfast in sustaining our momentum in the years to come.

Mabuhay ang AFPMBAI!

General Hernando DCA riberri AFP Chairman and AFP Chief of Staff



#### Of Beginnings and Stability

50 years standing! It is indeed a great deal of achievement surpassing 50 years of existence in the industry, particularly of a life insurance business intended to serve the strong force of uniformed personnel.

My sincerest gratitude to you, my fellow members, who have shared the journey of AFPMBAI's evolution and success. AFPMBAI remains to be the top mutual benefit association in the country in terms of assets and revenues.

From its advocacy of "Damayan" where contributions were started at a minimal amount, AFPMBAI became an institution recognized by the regulatory agencies, functioning today as the number 1 mutual benefit association in terms of assets in the country, providing quality insurance protection.

For CY 2015, the Association had accumulated total assets of P16.16Billion, an increase of 12% from its P14.45Billion figure from the previous year, and recorded a consolidated revenue of P3.078Billion. The Association's continuous growth is notable of its increased earnings of total comprehensive consolidated income of P685.54Million from its previous year's figure of P542.90Million. This is attributed to the continuous efforts from the Management, its employees and the unceasing guidance from the Board of Trustees.

#### **Leap for Another 50 Years**

From where it is today, I am honoured and at the same time challenged with the responsibility of taking the first steps that will prompt AFPMBAI's journey to its next golden year. A good beginning should be in place and carefully identified for us to make it through another 50 years amidst challenges and the permanent scenario of changes.

For CY 2015, the Management enhanced the Company's Vision and Mission in line with its crafted three (3)-year Strategic Objectives. The conceptualized new Vision "By 2025, a customercentered organization operating in accordance with global standards, preferred and trusted by its members in providing full financial security and protection" is AFPMBAI's manifestation of sustaining its operation and service to the members to be globally competitive.

While its new Mission "To provide our members the most responsive insurance protection and investments, affordable housing/financial products and meaningful social services" expresses a holistic approach of catering all the members' needs aside from life insurance.

On August 29, 2015, The Association also held its first Special General Membership meeting which marked the Management's effort of engaging its members in the decision making process of the Association. This meeting will be preceded by a yearly Annual General Membership meeting where majority of the members will be gathered to be informed of the Association's performance and its other significant transactions in the spirit of transparency.

#### **Business Portfolio**

Part of AFPMBAI's constant initiative is its continuous development of its products and services. The former Basic Insurance coverage of the members has been enhanced into what we now call the Upgraded Basic Insurance (UBI) and Modified Basic Insurance (MBI). In 2015, the BFP and BJMP Management both signed a Memorandum of Agreement (MOA) for the UBI coverage of all of their uniformed personnel.

As being done annually, the Association declared total dividends based on 1.40% of policy reserves (approximately P104.188 Million to be distributed to approximately 151, 546 eligible policy holders of Additional Insurance and E-56) that will be released on the policy's anniversary month starting January 2016.

For the covered period July 2015 to April 2016, the Association processed and released P2.981Billion living benefits for 134,487 members. Moreover, for the said period, a total death benefit claims of P113.106 Million was released to 1,855 members.

In uplifting the lives of its members, AFPMBAI had also laid our foundation for CY2015 projects by starting the development of Golden Sunrise Mutual Homes in Tanza, Cavite, the latest members' subdivision. Moreover, for the period July 2015 to April 2016, the Association granted a total of P164.04 Million real estate mortgage loans for 113 members and a total of P89.59 Million real estate housing loans for 89 members.

Also this year, AFPMBAI launched its Pre-Retirement Real Estate Loan which can be availed of a member who is due for

compulsory retirement from the service within 5 years or less.

For the year, the Association also granted a calamity loan of P50 Million to members affected by Typhoon Lando.

AFPMBAI will continue to explore and adapt to changes in improving its products and services that will be more beneficial to its members.

#### **Management Enhancement**

To better serve those who serve, AFPMBAI engaged the services of an HR consultant ho has been reviewing the existing organizational structure of the Association to rationalize functions and channels of authority for efficient operation and maximum productivity. Changes in Management commenced as AFPMBAI personnel were evaluated based on their current positions and job competencies.

Another project of the Association is the implementation of HRIS (Human Resource Information System), a system designed to enhance and speed up collection and dissemination of HR data. HRIS plays a major role in the creation of accurate and timely reports pertaining to salaries and benefits and employee demographics that would help Management in its decision making and strategic planning activities.

The Association also installed an enhanced its Performance Development Management System (PMDS) that will aid Management to realize its strategic objectives and increase its productivity. The said program involved series of orientation and coaching sessions in the first quarter of 2016 and a follow through of Balanced Scorecard seminars ware also conducted which focused on the deployment of core values, setting of targets and strategies, and its alignment to the different strategic objectives of the Association covering all the perspectives (financial, internal business process, members/customers, learning and growth and social impact) as well as the setting of metrics for evaluation of the said perspectives.

#### **Commitment to Serve**

In its mission to provide its members the best services, the Association has launched a series of projects:

#### Enhanced AFPMBAI Members' ID Card

The enhanced AFPMBAI member's ID card which was launched in September 2015 intends to give members the convenience of having membership identification and ATM functionality in one card. It can also be used by the members for disbursement of their claims.

#### **SM Bills Payment**

AFPMBAI also engaged the services of SM Mart as a Collecting Agent where members can pay their loans, insurance premiums

and other dues to the Association at over 200 branches of SM Bills Payment counters of SM Malls located at SM Department Store, SM Supermarket, SM Hypermarket, and Savemore nationwide, seven (7) days a week. The said facility will make bills payment hassle-free for the members, saving them time from going to and from any AFPMBAI offices for payment.

#### Real Estate Monitoring System (REMS)

For Real Estate transactions, the Association started an inhouse development of Real Estate Monitoring System where it will make possible the generation of payment schedule or ledger, uploading of scanned TCTs for verification purposes and creation of Deed of Absolute (DAS) record. This is a step closer to streamlining the Association's manual business processes which is beneficial to our members.

#### **Law Lecture Series**

The Legal Team of AFPMBAI also conducted a Law Lecture Series in the different camps and station offices of the different branches of services which addressed the clamour of members for basic knowledge and familiarity with the laws on Family and Marriage, Estate Succession, Commercial Contracts, Property Law and Registration, Civil Litigation, Criminal Law, Civil Contracts and Labor.

#### Upgrade of Butuan Extension Office into a Branch

To be felt by members nationwide, AFPMBAI extended its presence in Mindanao with the upgrade of Butuan Extension Office to a Branch. Being a Branch, members can file and claim their claims expeditiously.

## Construction of LBO Building and Rehabilitation of Annex Building

The construction of Luzon Branch Office (LBO) Building in Bayani Road, Taguig City and the rehabilitation of Annex Building were initiated by Management to provide its members better facilities where they can be comfortable while transacting business with us.

All these are apart from the projects and programs continuously implemented by the Association through its Corporate Social Responsibility, in keeping its commitment to serve the needs of its members and their families.

#### **Subsidiary Report**

The AFP General Insurance Corporation, AFPMBAI's wholly owned subsidiary, recorded a net loss after tax of P17.6 Million for CY2015. Their Gross Premium Written (GPW) for year-to-date April 2016 amounted to P47.2 Million which was an increase of 56% from their production on the same period last year. Their

total Assets also grew by 2% from their 2015 year-to-date figure of P592Million to P605.5 Million for the same period this year. Despite their struggles caused by the loss of their institutional business with AFP, PNP and PCG, AFPGen remained steadfast in its continuous efforts in creating initiatives to enhance its products and services.

Company developments of AFPGen include their signed MOA with Money Max for a partnership to continue its services to its clients all over the country and received their Authority to Transact Business as Surety with the following ports in Manila, Manila International Container, Ninoy Aquino International Airport, Clark, Subic, and Cagayan De Oro. AFPGen also conducts monthly sales drive in various parts of the country to strengthen their sales.

AFPGen will work harder in sustaining their business to provide the non-life insurance needs of their clients 24/7.

#### **Moving Forward**

The AFPMBAI Management will continue all the improvements it has begun and will sustain its efforts of living its mandate to provide insurance protection and welfare benefits to the men and women in uniform, including their families.

For the next years of AFPMBAI, we will see opportunities in the challenges that the Association may face ahead. Together, AFPMBAI will rise and embrace the changes that will improve its products and services making it the best, the most responsive to the needs of members and globally competitive.

For AFPMBAI's next 50 years! Mabuhay Tayong lahat!

MGEN EDGARDO RENE C SAMONTE AFP (RET)
PRESIDENT AND CEO



# CORPORATE SOCIAL RESPONSIBILITY

In line with its mission, AFPMBAI is steadfast in its pledge to remain an uplifting force in the lives of its members as it continues to address their plight by providing them with assistance to improve the quality of their lives.

AFPMBAI is resolute in its mandate in delivering its members meaningful social services through its various projects under the Social Services Program in the areas of Education, Health, Livelihood, General Welfare and Community Development.

#### GIVING UTMOST SIGNIFICANCE TO EDUCATION

AFPMBAI uplifts the significance of education in one's future. This is why the Association is unceasing to seed dependents of members with the gift of education through persuaded projects which provide quality education to dependents in lieu of honoring the valor and sacrifice of the members for the country.

The AFPMBAI has an enduring scholarship partnership program with the AFP Educational Benefit System(AFPEBSO) which led to the establishment of the GRAnts for DEpendents (GRADE) Scholarship Program in 2012. The GRADE Program is the scholarship program of the Association which provides stipend benefits amounting to P 12,000.00 to dependents of AFP members who were

killed in action.

Through the said scholarship program, AFPMBAI has assisted 18 students to earn an undergraduate degree, while 28 are still continuing. For AY 2016 – 2017, two (2) students have been added to the list of scholars. Currently, the Association has a total of 65 AFPEBS scholars.

In November, another scholarship program has been approved for implementation in CY 2016, the extension of the GRADE Scholarship Program to junior and senior high school students who are likewise, dependents of members who were either killed in action or discharged due to complete disability because of combat reasons. To date, two students have been accepted as scholars for its first kickoff.



Proud to be a GRADE scholar graduate: **Princess Lea Flores** BS Travel Management - UE Caloocan **Graduated March 2016** 



Livelihood Education And Development (LEAD) Seminar in Cebu in ties with UCPB.



Mass donation to all branches of services in commemoration of the Association's Golden Anniversary Celebration.



Inauguration and blessing of the 4th Early Childhood Care and Development (ECCD) Center which was turned over to 6th Infantry Division in Camp General Manuel T Yan Sr., Compostella Valley Province.

In 2014, AFPMBAI has extended its wing for projects focused on education. Thus, the launch of the Early Childhood Care and Development (ECCD) Center. The ECCD Program intends to deliver excellent educational facilities and equipment to members' dependents nationwide.

Under the ECCD Program, AFPMBAI has aided in the construction of early childhood centers and classrooms, which piloted in FSRR in San Miguel Bulacan in 2014; and the latest center being built in 2nd Infantry Division, Camp Capinpin, Tanay Rizal. Presently, four (4) ECCD Centers have been turned over and the 5th center will be turned over this year.

#### ADVOCATING BETTER HEALTH AND WELLNESS

The costly health services and equipment became an opportunity for the Association to initiate numerous health projects and programs providing medical services and assistance to the members.

In CY2015, AFPMBAI has turned over 16 wards through the Adopt-A-Ward Program. The Association improved medical facilities of recipients through equipment donations and ward renovations. Relative to these efforts, (7) HEAL (Healthy and Active Lifestyle) packages and 13 dental chairs were likewise given to improve the physical well being of



our members.

#### CREATING AVENUES FOR FINANCIAL STABILITY

Livelihood Education and Development (LEAD) was initiated in 2014 as the Association saw the opportunity of providing the members and their families avenues to enrich their economic well being through free seminars focused on financial management, basic principles of starting a business, and various livelihood opportunities.

This year, AFPMBAI, in ties with UCPB have also reached members in Visayas and Mindanao as three (3) seminars on Financial Management were conducted in Manila, Cebu and Davao, with A total of 456 members and civilian employees participated in the said seminar.

And to enhance general welfare and boost the morale of our members, the Association has turned over several entertainment packages to selected units of the different branches of service. Among which of the entertainment packages include microphone, speakers, amplifiers.

#### **PROVIDING HOLISTIC BENEFITS**

Furthermore, the Association employs assistance in improving the members' emergency facilities hence, the donation of 16 rescue ambulances as part of the Calamity Assistance and Resistance (CARE) Project. A rescue ambulance unit is complete with rescue tools, such as shovels, 24-inch axe, head immobilizers, 24-inch bolt cutters, chainsaws, all-risk helmets, spine boards and pneumatic chisels. The said donations were turned over to aid the different branches of service in mitigating preand post-emergency responses to natural and man-made calamities that can happen in the country.

#### SUSTAINING ADVOCACY FOR CHANGE

AFPMBAI's desire to be a catalyst of change in the country made the Association establish the Rebuilding. Empowering. Advocating Change (REACH) Project. The REACH Project aims to pursue community development projects that uplift the value of volunteerism among members and civilian employees. In June 2015, the Association conducted a fun run tagged as "REACH Run for the Mangroves" where over 900 runners participated the activity. This was followed by a simultaneous mangrove planting activity in Cavite, Cagayan de Oro and Tacloban.

Helping save one's life was the mantra of the blood donation drive conducted in April, in partnership with the National Kidney Transplant Institute (NKTI) where members and AFPMBAI employees joined this event for a cause.

#### **GOING BEYOND OUR DUTIES**

Aside from being the forefront provider of financial security and protection to its members, AFPMBAI also partakes in enriching the well being of the uniformed men and women. The Association commits to a bolder change not only to the members but to the nation as well. The Association is resolute in its mandate of providing unwavering service to its members.

This is AFPMBAI, your Association, our Association, maaasahan sa lahat ng oras!

# GOVERNANCE REPORT

In 2015, AFPMBAI recorded significant achievements as it met the challenges of lifting the bar of the Association's standards for good corporate governance. Being the No. 1 mutual benefit Association in the Philippines in terms of assets, the Association acknowledges its role as the standard-bearer of all mutual benefit associations in the country by striving to be among the industry leaders adhering to the ASEAN Corporate Governance standard. 2015 saw AFPMBAI furthering its efforts toward achieving this standard by instituting changes in its Charter, among other reforms, in the conduct of its business.

#### ASEAN CORPORATE GOVERNANCE SCORECARD

In 2014, AFPMBAI adopted the ASEAN Corporate Governance Standards in preparation for the 2015 ASEAN Financial Integration. AFPMBAI supports the five core principles of good corporate governance as endorsed by the Organization for Economic Cooperation and Development (OECD). AFPMBAI recognizes the rights and equitable treatment of its members, acknowledges the role of its stakeholders, puts great emphasis on disclosure and transparency in its business transactions and operations, as well as strengthens the responsibilities of the Board of Trustees in steering the company towards raising the bar of corporate governance in the mutual benefit industry.

### PROTECTING MEMBERS' RIGHTS AND ENSURING EQUITABLE TREATMENT

With the success of its efforts in 2014 to obtain a consensus from two-thirds of the general membership, the Association was able to re-institute the Annual General Membership Meeting (AGM) in its By-Laws, which was approved by the Securities and Exchange Commission (SEC) on May 12, 2015. Since the schedule for an AGM had, by that time, already passed (schedule per Amended By-Laws is every last Saturday of April), AFPMBAI immediately prepared for a Special General Membership Meeting (SGM) scheduled on August 29, 2015. During the SGM, the Association informed the general membership present of the outcome of their consensus: the stamp of approval of the Insurance Commission (IC) and SEC on the proposed amendments to the Association's Articles of Incorporation and By-Laws. Questions were entertained from the members and the resulting exchange of ideas served as inputs for the Board and Management on how to improve the operations of the Association in accordance to the members' need and preference.

Immediately following the SGM, the Board of Trustees convened the Ad-Hoc Committee on Amendments to look into other provisions in the By-Laws which may be improved, in preparation for the AGM of April 2016.

#### **RECOGNIZING THE ROLE OF STAKEHOLDERS**

AFPMBAI is committed to the interests of its stakeholders and their significant role in the success of the Association in the industry for 50 years.

The Association recognizes their importance by continually enhancing its internal processes that increases customer value and customer experience. Likewise, improving products and services that are beneficial to its members.

AFPMBAI also gives priority to its employees through providing them with relevant skills training seminars and workshops as well as holistic programs which promotes safety and welfare of the Association's workforce.

Stakeholders are also ensured with access to relevant and reliable information on a timely and regular basis.

#### **DISCLOSURE AND TRANSPARENCY**

The AFPMBAI Board is transparent and fair in the facilitation of the Annual General Membership Meeting where members are strongly encouraged to participate by personally attending the said meeting.

On August 29, 2015, the AFPMBAI held its Special General Membership Meeting (SGMM) to re-institute and ratify the proposed amended Articles of Incorporation and By-Laws approved by Securities and Exchange Commission (SEC) last May 12, 2015. The SGMM was preceded by the President's report and ratification of the Amended Articles of Incorporation and By-Laws through election and proxy voting of all regular members of the Association.

AFPMBAI undertakes submission of annual reports, corporate governance reports and financial statements.

Also, the Association continues to improve different mediums to disclose to the members and the general public its current undertakings, as well as explicit information on the following:

- AFPMBAI History
- Vision, Mission, and Philosophy of Service
- Organization and Management Team
- Corporate Governance
- Board of Trustees
- Products and Services
- Social Services
- List of Stakeholders
- Newsletters
- Contact Information for all branches and extension offices nationwide

#### COMPLIANCE TO THE CODE OF CORPORATE GOVERNANCE

To guarantee AFPMBAI's adherence to corporate governance standards and best practices, the Board of Trustees designated a Compliance Officer who ensures the Association's observance of provisions of the Code of Corporate Governance. The said officer is also responsible in identifying, monitoring and controlling compliance risks, as well as submission and delivery of requirements to the government regulatory agencies such as Securities and Exchange Commission (SEC), the Insurance Commission (IC), the Bureau of Internal Revenue (BIR) and other regulatory bodies.

#### UPHOLDING THE VALUE OF INTEGRITY

AFPMBAI is committed to maintain the highest ethical standards and vigorously enforce the integrity of business practices nationwide. The Association will not engage in bribery or corruption.

#### SAFEGUARDING CREDITOR'S RIGHTS

AFPMBAI supports strategic partnerships with creditors, suppliers and such with service commitment to comply with the agreements, payment obligations and contracted responsibilities. Also, the Procurement Policy promotes systematic guidelines of procurement of goods and materials owned by the Association .

#### REBUILDING. EMPOWERING. ADVOCATING CHANGE

The Association's unwavering commitment to be agents of change propelled the creation of the Rebuilding. Empowering. Advocating Change Project or REACH. The REACH project aims to empower members and employees to become advocates of change through volunteering in numerous activities that create greater social impact.

In 2015, under the REACH project, a fun run was held in support to the simultaneous tree planting in Cavite, Tacloban and Cagayan de Oro.

#### RESPONSIBILITIES OF THE BOARD

In accordance with AFPMBAI's Manual of Corporate Governance, the Board of Trustees shall have management and control over the affairs and properties of AFPMBAI. In addition to the above general powers, the Board of Trustee shall have the following specific powers:

To determine the AFPMBAI's corporate purpose, its

vision and mission and strategies to carry out its objectives;

- To formulate and define the policies, guidelines and controls necessary to carry out its corporate purposes in accordance with existing laws, rules and regulations, its Articles of Incorporation and By-Laws, and best business practices;
- To have overall supervision and control, including 3. the power to hire and fire, promote and discipline, and fix the remunerations and terms of employment, of the officers and personnel of the AFPMBAI, and to delegate such powers to the management of AFPMBAI as may be proper or necessary;
- To authorize the investment of funds in securities, properties and businesses in accordance with law;
- To determine the organization of, and establish the governing rules and regulations for the AFPMBAI;
- 6. To perform such acts and exercise such powers necessary to accomplish its corporate purposes;
- 7. To adopt a system of internal checks and balances and to ensure that its actions comply with all laws, rules and regulations, its Articles of Incorporation and By-Laws, and the business practices;
- To adopt an annual budget of expenditures for the operation of the Association and appropriate funds therefore;
- To prescribe the amount and mode of distribution of 9. surplus.
- To meet regularly to discharge the functions of the 10. Board:
- To suspend business operations in time of war and/or 11. major catastrophe; and
- 12. To delegate any of its powers in accordance with law.

On a yearly basis, the Board of Trustees convenes to review the Association's vision, mission, and strategic objectives to ensure that these remain aligned to the needs of the members in changing times.

On a yearly basis, the Board of Trustees convenes to review the Association's vision, mission, and strategic objectives to ensure that these remain aligned to the needs of the members in changing times.

#### **BOARD MEMBERS**

The AFPMBAI Board of Trustees is currently composed of thirteen (13) members:

- The AFP Chief of Staff as Chairman of the Board;
- The AFPMBAI President as the only executive trustee;
- One (1) representative each from the Major Service Commands of the Armed Forces of the Philippines: Philippine Army, Philippine Navy, and Philippine Air Force;
- One member (1) from the AFP Joint Staff at General Headquarters;
- Two (2) representatives from the Philippine National Police:
- One (1) representative each from the Bureau of Fire Protection, Bureau of Jail Management and Penology, and Philippine Coast Guard;
- The AFP Sergeant Major; and
- One (1) independent trustee who is independent of management and major/substantial shareholders.

The Association defines the independent trustee as a person other than an officer or employee of the Association, its parent or subsidiaries, or any other individual having any relationship with the Association which would interfere with the exercise of independent judgment in carrying out the responsibilities of a Trustee. This means that he should be independent of management and free from any business or other relationship which could materially interfere with the exercise of his independent judgment.

The Association's By-Laws allow for two (2) more independent trustees; however, certain limitations in the eligibility for membership have prevented AFPMBAI from seating civilians with the desired expertise for these positions. With the effort to review the Amended By-Laws and incorporate provisions for the purpose beginning September 2015, the Association hopes to open these seats to qualified civilian candidates by 2016.

All members of the AFPMBAI Board of Trustees have been evaluated by the Nomination and Remuneration Committee to possess the necessary academic education and experience related to the business operations of the Association. Their extensive experience and representation enable them to steer AFPMBAI toward its established strategic direction.

The performance of all the members of the Board and the President during the financial year is evaluated through an established performance appraisal system. The performance of Board members is assessed using the following criteria: Ethics/Professionalism, Initiative, Service Representation,

Communication Effectiveness, and Meeting Participation Effectiveness. Each criteria receives a maximum rating of 100%, with the final score being the average rating. Each Board member is evaluated by the Board Chairman and the Chairman of the Governance Committee.

Part A of the performance assessment of the President and only Executive Trustee is based on the corporate score of the Association, a score which effectively rates the performance of the Association with respect to the five (5) perspectives of its Balanced Scorecard, namely: Financial, Customer, Internal Business Process, Learning and Growth, and Social Impact. This portion of the President's assessment receives a maximum of 60 points. Part B of his assessment pertains to his rating on qualitative measures such as: Implementation of Board Resolutions, Effective Relationship with the Board, and Transparency and High ethical Standards. Part B of the assessment receives a maximum of 40 points. The points are then added to come up with the final rating. The President is rated by all the members of the Board of Trustees, including the Chairman.

#### **Board and Board Committee Meetings**

The AFPMBAI Board of Trustees currently has five (5) regular committees and one (1) ad-hoc committee. These are the Governance Committee, the Audit and Enterprise Risk Management Committee, the Investment Committee, the Social Services Program Committee, and the Nomination and Remuneration Committee. Each committee has oversight over the Association's established strategic objectives. The Amendments Committee was convened to review all proposed amendments to the Association's Articles of Incorporation and Amended By-Laws.

All Board and Board Committee meetings for the current year have been scheduled in the previous year. The schedule of meetings for 2015 was approved on November 13, 2014.

### AUDIT AND ENTERPRISE RISK MANAGEMENT COMMITTEE (AERMC)

AERMC's primary purpose is to ensure a thorough review of the financial reporting process and system of internal control, the audit process, and the Association's process of monitoring compliance with existing laws and regulations and its own code of business conduct. It also aims to establish a risk free management system to minimize and control the probability/impact of unfortunate events and to maximize the realization of opportunities.

#### **CORPORATE GOVERNANCE COMMITTEE**

The Governance Committee's primary purpose is to guarantee AFPMBAI's adherence to established and accepted corporate governance principles and best practices, and to ensure the Association's compliance with the Manual of Corporate Governance.

#### **INVESTMENT COMMITTEE**

The Investment Committee ascertains that an investment policy is in place and oversees the execution of investment guidelines and decisions.

#### **SOCIAL SERVICES PROGRAM COMMITTEE (SSPC)**

The SSPC assures that policies and programs for the implementation of social services programs are in place.

#### NOMINATION AND REMUNERATION COMMITTEE (NRC)

The NRC's primary purpose is to make sure that there is a Board succession plan and that the Board has a complete set of Regular and Independent Trustees based on defined competency requirements. The Committee's secondary purpose is to properly develop and implement the Board Performance Management and Remuneration Programs.

#### **DEFINITION OF INDEPENDENCE (OF DIRECTORS)**

### By-Laws: Article 9, Section 2 AS AMENDED on 27 Feb 2015

The Board of Trustees shall consist of a maximum of fifteen (15) members to be appointed by the Chairman of the Board or elected during the General Membership Meeting. Three (3) of the members shall come from and represent the Major Service Commands, one (1) from the Joint Staff, GHQ, AFP; the AFP Sergeant Major; two (2) from the PNP; one (1) each from the BFP, BJMP, and PCG; the AFPMBAI President, and three (3) independent trustees, one (1) of whom shall be a retired member of the AFP. All members must possess the necessary academic education and experience in business and insurance administration or activities related to the business operations of the Association to qualify as members of the Board.

#### **CORPORATE OBJECTIVES**

#### Members/Customers

1. Achieve 100 per cent market coverage of uniformed personnel by 2018

 Create responsive, competitive and differentiated products and services to serve the needs and wants of our members (regular, associate, active and retired)

#### Social Impact

- 3. Significantly improve quality of life of members
- 4. Maximize engagement of members and staff in community development project.

#### Learning and Growth

5. Promote a culture of productivity, excellence and innovation

#### **Internal Business Process**

 Enhance and create internal processes to improve the conduct of our business environment

#### **Financial**

- Achieve a cumulative net income of P1.5 billion by 2018.
- 8. Manage risk

#### **KEY RISKS (FINANCIAL AND NON-FINANCIAL)**

#### Non- Financial

Based on the top ten risks identified by the members of the Board of Trustees, the non-financial risks include: IT, Culture, Competitor, Product Development, Customer Wants and Satisfaction, Market, Governance, and Regulatory.

A Risk Management Workshop was held where the identified risks were defined, the likelihood of occurrence, impact and velocity to the operations were determined. Solutions on how to mitigate or avoid the said risks are also being work out by the management

#### **Financial**

Refer to pp.55-71 of the Financial Statement Notes.

#### **RELATED PARTY TRANSACTIONS AND RELATIONSHIPS**

Related party relationships exist when one party has the ability to control, directly, or indirectly through one or more intermediaries, the other party or exercise significant influence over the other party in making financial and operating decisions. Such relationship also exists between and/or among entities which are under common control with reporting enterprise, or between and/or among the enterprise and its key management personnel, trustees, or its members.

In considering each possible related party relationship, attention is directed to the substance of the relationship, and not merely the legal form.

#### **INCOME TAXES OF THE SUBSIDIARY**

Income tax on the profit or loss for the year of the Subsidiary comprises current, final and deferred taxes. Income tax is recognized in statements of income.

#### **Current Income Tax**

Current income tax assets and liabilities for the current and prior periods are measured at the amount expected to be recovered from or paid to the tax authority. The tax rates and tax laws used to compute this amount are those that are enacted or substantively enacted as at the reporting date.

#### **Deferred Income Tax**

Deferred tax assets are recognized for all deductible temporary differences to the extent that it is probable that sufficient taxable income will be available against which the deductible temporary differences and carryforward of unused tax credits from minimum corporate income tax (MCIT) and unused net operating loss carryover (NOLCO) can be utilized. Deferred tax liabilities are recognized for all taxable temporary differences. Deferred income tax, however, is not recognized on temporary differences that arise from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting income nor taxable income or loss.

The carrying amount of deferred tax assets is reviewed at reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax assets to be utilized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it has become probable that future taxable profit will allow the deferred tax assets to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are applicable to the period when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted as at the reporting date.

Deferred tax assets and deferred tax liabilities are offset if a legally

enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

Current tax and deferred tax are recognized in consolidated statements of income except to the extent that it relates to a business combination or items recognized directly in equity or in OCI.

#### **PROVISIONS**

Provisions are recognized when the Group and the Parent Company have a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. Where the Group and the Parent Company expect some or all of a provision to be reimbursed, for example under an insurance contract, the reimbursement is recognized as a separate asset but only when the reimbursement is virtually certain and the expense relating to any provision is presented in profit or loss, net of any reimbursement. If the effect of the time value of money is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessment of the time value of money and where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognized as an interest expense in profit or

#### **CONTINGENCIES**

Contingent liabilities are not recognized in the consolidated and separate financial statements but are disclosed unless the possibility of an outflow of resources embodying benefits is remote. Contingent assets are not recognized in the consolidated and separate financial statements but are disclosed when an inflow of economic benefits is probable.

#### **EVENTS AFTER THE REPORTING DATE**

Any post year-end event that provides additional information about the Group and the Parent Company's consolidated and separate statements of financial position at the reporting date (adjusting event) is reflected in the consolidated and separate financial statements. Any post year-end events that are not adjusting events, if any, are disclosed in the consolidated and separate financial statements when material.

#### **FINANCIAL REPORTING**

All materials, information i.e., anything that could potentially affect net worth, shall be publicly disclosed. Such information shall include earnings results, acquisition or disposal of assets, board changes, related party transactions and changes to ownership.

#### **CHAIRMAN**

Gen Hernando DCA Iriberri AFP MMDS; CGOP ICD

Gen Gregorio Pio P Catapang Jr AFP Master in Defense and Strategic Studies; CGOP ICD

#### **VICE CHAIRMAN**

RAdm Jose Renan C Suarez AFP Master in Business Administration, MA Public Administration;

Master in Development Management, CGOP ICD

RAdm Antonio A Habulan Jr AFP Master in Business Management, CGOP ICD, ACGS Orientation ICD

#### **MEMBERS**

MGen Edgardo Rene C Samonte AFP (Ret) Master in Development Management

PDDG Danilo S Constantino PNP Master in Management

PDDG Leonardo A Espina PNP Master in Development Management major in Public Management

Laws and Jurisprudence, CGOP ICD

RAdm Allan B Rosal Corporate Governance Orientation Program, ICD

MGen Emeraldo C Magnaye AFP Corporate Governance Orientation Program, ICD

MGen Edgar R Fallorina AFP Master in Business Management (Major in Finance)

S/Supt Cesar Hawthorne R Binag Master in Public Administration

CSupt Sonny Y David PNP BS PMA; Corporate Governance Orientation Program, ICD

BGen R Demosthenes C Santillan AFP Comptrollership Basic Course, MBA, Project Management, CGOP ICD

RAdm Cecil R Chen PCG Master in Business Administration; MSMA; CGOP, ICD

CSupt Rodrigo R Abrazaldo BFP Master in Management; Master in Public Administration; CGOP ICD

CSupt Ruben F Bearis BFP Master in Public Administration, CGOP ICD

BGen Rolando M Aquino AFP (Ret) Master in Public Administration; Master in Development

MGen Danilo M Servando AFP (Ret) PDP ICD; ACGS Orientation ICD

FCMS Romeo H Jandugan (INF) PA Corporate Governance Orientation Program, ICD Corporate Governance Orientation Program, ICD

FCMS Guillermo P Francisco AFP Program, ICD

#### **CORPORATE SECRETARY**

Atty Renato A David, FICD LLB, PDP ICD

#### LIST OF BOARD MEMBERS AND THEIR BOARD MEETING ATTENDANCE IN 2015

Position	Board of Trustees	Attendance (13 meetings)	
Chairman	Gen Hernando DCA Iriberri AFP	83%	
Chairman	Gen Gregorio Pio P Catapang Jr AFP	86%	
Vice Chairman	RAdm Jose Renan C Suarez AFP	92%	
Vice Chairman	RAdm Antonio A Habulan Jr AFP	80%	
President	MGen Edgardo Rene C Samonte AFP (Ret)	100%	
Member	PDDG Danilo S Constantino PNP	57%	
Member	PDDG Leonardo A Espina PNP	83%	
Member	RAdm Allan B Rosal	100%	
Member	MGen Emeraldo C Magnaye AFP	75%	
Member	MGen Edgar R Fallorina AFP	71%	
Member	S/Supt Cesar Hawthorne R Binag	75%	
Member	CSupt Sonny Y David PNP	100%	
Member	BGen R Demosthenes C Santillan AFP	85%	
Member	RAdm Cecil R Chen PCG	77%	
Member	Csupt Rodrigo R Abrazaldo BFP	100%	
Member	CSupt Ruben F Bearis BFP	100%	
Member	JCSupt Romeo S Elisan Jr BJMP	85%	
Member	BGen Rolando M Aquino AFP (Ret)	100%	
Member	MGen Danilo M Servando AFP (Ret)	100%	
Member	FCMS Romeo H Jandugan (INF) PA	100%	
Member	FCMS Guillermo P Francisco (INF) PA	100%	
<b>Corporate Secretary</b>	MGen Renato A David AFP (Ret)	92%	

#### LIST OF BOARD COMMITTEE MEMBERS AND THEIR ATTENDANCE IN 2015

Position	Board of Trustees	Attendance (12 meetings)	
Chairman	BGen Rolando M Aquino AFP (Ret)	100%	
Chairman	MGen Danilo M Servando AFP (Ret)	100%	
Vice Chairman	RAdm Cecil R Chen PCG	83%	
President	MGen Edgardo Rene C Samonte AFP (Ret)	100%	
Member	MGen Edgar R Fallorina AFP	50%	
Member	BGen R Demosthenes C Santillan AFP	75%	
Member	S/Supt Cesar Hawthorne R Binag PNP	83%	
Member	C/Supt Rodrigo R Abrazaldo BFP	90%	
Member	Csupt Ruben F Bearis BFP	100%	

D ENTERPRISE RISK MANA	GEMENT COMMITTEE		
Position	Board of Trustees	Attendance (11 meetings)	
Member/Acting Chair	RAdm Jose Renan C Suarez AFP	100%	
Chairman/Vice	PDDG Leonardo A Espina PNP	100%	
Member	RAdm Allan B Rosal AFP	86%	
Member	RAdm Antonio A Habulan Jr AFP	67%	
Member	PDDG Danilo S Constantino PNP	71%	
Member	JCSupt Romeo S Elisan Jr BJMP	82%	
Member	MGen Danilo M Servando AFP (Ret)	80%	

Position	Board of Trustees	Attendance (11 meetings)	
Chairman	RAdm Jose Renan C Suarez AFP	100%	
President	MGen Edgardo Rene C Samonte AFP (Ret)	100%	
Member	PDDG Danilo S Constantino PNP	100%	
Member	PDDG Leonardo A Espina PNP	100%	
Member	S/Supt Cesar Hawthorne R Binag PNP	50%	
Member	BGen Rolando M Aquino AFP (Ret)	100%	
Member	MGen Emeraldo C Magnaye AFP	75%	
Member	MGen Danilo M Servando AFP (Ret)	100%	
Member	BGen R Demosthenes C Santillan AFP	80%	

Position	Board of Trustees	Attendance (12 meetings)	
Chairman	MGen R Demosthenes C Santillan AFP	83%	
Chairman	CSupt Sonny Y David PNP	100%	
Vice Chairman	FCMS Guillermo P Francisco AFP	100%	
President	MGen Edgardo Rene C Samonte AFP (Ret)	100%	
Member/VC*	PDDG Danilo S Constantino PNP	83%	
Member	S/Supt Cesar Hawthorne R Binag PNP	100%	
Member	MGen Edgar R Fallorina AFP	60%	
Member	C/Supt Rodrigo R Abrazaldo BFP	90%	
Member	CSupt Ruben F Bearis BFP	100%	
Member	FCMS Romeo H Jandugan (INF) PA	50%	
Member	RAdm Cecil R Chen PCG	83%	

NOMINATION AND REMUNERA	TION COMMITTEE	
Position	Board of Trustees	Attendance (11 meetings)
Chairman	RAdm Allan B Rosal AFP	83%
Chairman	RAdm Antonio A Habulan Jr AFP	100%
Vice Chairman	JCSupt Romeo S Elisan Jr BJMP	100%
President	MGen Edgardo Rene C Samonte AFP (Ret)	100%
Member	C/Supt Sonny Y David PNP	100%
Member	MGen Emeraldo C Magnaye AFP	100%
Member	S/Supt Cesar Hawthorne R Binag PNP	67%
Member	FCMS Romeo H Jandugan (INF) PA	100%
Member	FCMS Guillermo P Francisco (INF) PA	69%

ATION AND REMUNERA	HON COMMITTEE	
Position	Board of Trustees	Attendance (3 meetings)
Chairman	C/Supt Rodrigo R Abrazaldo BFP	100%
Vice Chairman	Atty Renato A David, FICD	100%
Member	BGen Rolando M Aquino AFP (Ret)	100%
Member	S/Supt Cesar Hawthorne R Binag PNP	50%
Member	Atty Maricarr Martinez-Mirabel	100%
	Atty Elizabeth del Fonso-Hidalgo	100%

#### **Continuing Education Program for Board Members**

It is the thrust of the Association to keep the members of its Board of Trustees informed, updated, and empowered, particularly pertaining to matters of corporate governance as well as matters related to its core business. Yearly, a Continuing Education Program (CEP) is conducted to update the Board on new issuances from the Insurance Commission, and to increase their knowledge and expertise in governing the Association. All new Trustees are also required to attend the Corporate Governance Orientation Program (CGOP) of the Institute of Corporate Directors (ICD).

In the CEP conducted on January 30, 2015, updates from the Insurance Commission were relayed to the Board of Trustees and members of Management by the Honorable Dorothy M Calimag, Deputy Insurance Commissioner for the Management Support Services Group. Best practices in the real estate

industry were also relayed by one of the top executives of Ayala Land, Inc, Mr Aniceto V Bisnar, Jr. Ms. Perlita Marcelo-Skaar, former AFPMBAI Independent Trustee and Senior Vice President of Sterling Paper Products Enterprises, Inc. also shared her expertise and experiences in analysing AFPMBAI's financial performance.

In March 2015, select members of the Board of Trustees also participated in the orientation program of the Institute of Corporate Directors (ICD) on the ASEAN Corporate Governance Scorecard (ACGS), in preparation for the Association's submission of the ACGS Response Form in June 15, 2015. After a thorough evaluation by the ICD, AFPMBAI ranked among the Top 10 mutual benefit associations in the country in terms of good corporate governance.

# AUDITED FINANCIAL STATEMENTS



### STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The Management of **ARMED FORCES & POLICE MUTUAL BENEFIT ASSOCIATION, INC.**, is responsible for the preparation and fair presentation of the financial statements as at and for the years ended **December 31, 2015 and 2014**, including the additional components attached therein, in accordance with the prescribed financial reporting framework indicated therein. This responsibility includes designing and implementing internal controls relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies, and making accounting estimates that are reasonable in the circumstances.

The Board of Trustees reviews the financial statements before such statements are approved.

R.G. Manabat & Co. (formerly known as Manabat Sanagustin & Co., CPAs), the independent auditors appointed by the management has audited the financial statements of the **ARMED FORCES & POLICE MUTUAL BENEFIT ASSOCIATION, INC.** in accordance with Philippine Standards on Auditing, has expressed its opinion on the fairness of presentation upon completion of such audit.

Chairman of the Board	GEN HERNANDO DCA IRIBERRI AFP
President and CEO	MGEN EDGARDO RENE C SAMONTE AFP (RET)
Treasurer	COMMO ANTONIO M MENDOZA AFP (RET)

#### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC **AND SUBSIDIARY** STATEMENTS OF FINANCIAL POSITION

YEARS ENDED DECEMBER 31

	CONSOL	IDATED	SEPAR	ATE	
	2015	2014	2015	2014	
ASSETS					
Cash and cash equivalents	P1,745,479,919	P1,256,420,000	P1,715,642,348	P1,173,506,648	
Short-term investments	-	150,000,000	-	150,000,000	
Financial assets at fair value					
through profit loss (FVPL)	34,191,907	34,915,424	34,191,907	34,915,424	
Available-for-sale (AFS)					
securities	2,169,977,776	1,938,345,550	1,847,124,892	1,554,962,504	
Held-to-maturity (HTM)					
investments	1,562,074,020	1,478,009,864	1,493,750,000	1,410,908,057	
Long-term investments	20,000,000	-	20,000,000	-	
Loan receivables - net	7,617,593,703	7,266,793,678	7,617,593,703	7,266,793,678	
Premiums due to insurance					
receivables - net	60,083,904	71,047,052	2,631,837	1,106,874	
Other receivables - net	71,851,734	71,174,282	67,056,264	63,365,239	
Investment properties	2,547,849,246	2,127,739,561	2,518,497,890	2,096,918,205	
Asset held-for-sale	266,917,208	212,439,015	266,917,208	212,439,015	
Investments in a subsidiary	44.4	11 100 150			
and associates - net	19,277,950	14,426,158	198,265,704	198,265,704	
Property equipment - net	368,610,970	302,223,348	340,002,042	271,777,533	
Deferred reinsurance	2.45.200	6 100 004			
premiums	3,945,399	6,180,934	-	-	
Deferred acquisition costs	6,289,446	1,526,987	-	-	
Deferred tax assets - net	23,401,465	20,858,305	20 604 271	12 272 254	
Other assets - net	60,133,368 P16,577,678,015	23,672,916 P14,975,773,074	39,604,371 P16,161,278,166	12,372,254 P14,447,331,135	
LIABILITIES AND	P10,577,070,015	P14,913,113,014	P10,101,270,100	P14,441,331,133	
MEMBERS' EQUITY					
Liabilities					
Claims and benefits payable	P376,370,040	P404,470,077	P330,976,514	P302,345,563	
Accounts payable and accrued	. 5. 5, 5. 5, 5. 6			1 302,3 13,303	
expenses	444,730,929	448,608,199	405,764,569	423,654,609	
Legal policy reserves	8,622,619,814	7,914,721,584	8,622,619,814	7,914,721,584	
Due to reinsurers and ceding	0,0==,0=0,0= :	.,01.,.22,00.	0,022,020,021	.,01.,.21,00.	
companies	1,880,308	5,164,813	_	-	
Funds held for reinsurers	1,141,850	25,441,850	_	-	
Reserve for unearned premiums	49,021,005	28,854,699	-	-	
Deferred reinsurance	, ,	, ,			
commission	750,952	1,559,042	-	-	
Dividends payable	297,810,471	261,832,278	297,810,471	261,832,278	
Reserve for refund of members'				•	
equity	1,659,476,864	1,496,624,713	1,659,476,864	1,496,624,713	
Retirement liability	71,491,667	32,012,575	65,294,368	31,457,551	
Other liabilities	436,568,326	424,687,104	436,568,326	424,687,104	
Total Liabilities	11,961,862,226	11,043,976,934	11,818,510,926	10,855,323,402	
Members' Equity	00.000.000	07 500 000	00.000.000	07 500 000	
Members' contribution	96,065,213	97,589,383	96,065,213	97,589,383	
Reserve for fluctuation in value	(47.070.446)	F2 0F7 000	F2 074 F0C	F0.050.150	
of AFS financial assets	(17,273,412)	53,257,233	53,374,502	58,250,156	
Employee benefit reserve	(27,662,990)	(6,452,879)	(17,327,188)	1,429,909	
Retained surplus	4,564,686,978	3,787,402,403	4,210,654,713	3,434,738,285	
Total Members' Equity	4,615,815,789	3,931,796,140	4,342,767,240	3,592,007,733	
	P16,577,678,015	P14,975,773,074	P16,161,278,166	P14,447,331,135	

## ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC AND SUBSIDIARY STATEMENTS OF INCOME

#### **YEARS ENDED DECEMBER 31**

	CONSOLIDATED		SEPARATE	
	2015	2014	2015	2014
	2015	2014	2015	2014
REVENUES				
Premiums, net of reinsurance	P2,251,595,480	P2,136,653,979	P2,159,242,504	P2,069,408,387
Interest income	925,184,340	876,314,462	921,238,395	871,449,548
Increase in fair value of	400 004 044	2 601 140	462.064.044	
investment properties	463,064,311	2,691,149	463,064,311	-
Policy income	90,329,902	90,607,200	90,329,902	90,607,200
Rental income	47,868,225	29,009,996	46,572,190	27,740,508
Gain on sale of real estate Dividend income	24,214,132	27,938,126	24,214,132	27,938,126
Gain on sale of AFS financial	17,741,221	4,764,153	11,877,729	2,269,189
assets	8,333,447	8,630,363		
Commission income	8,333,44 <i>1</i> 2,722,064	6,502,827	-	-
Other income	19,685,710	8,889,016	7,745,234	15,061,763
Other income	3,850,738,832	3,192,001,271	3,724,284,397	3,104,474,721
	3,030,130,032	3,192,001,271	3,124,204,331	3,104,474,721
BENEFITS AND				
EXPENSES				
Death and other policy benefits	1,230,949,913	1,260,649,656	1,211,051,891	1,255,759,173
General and administrative	1,20,545,515	1,200,015,050	1,211,001,001	1,233,133,113
expenses	887,726,460	881,845,825	784,680,215	799,925,437
Increase in legal policy reserves	707,898,230	435,636,300	707,898,230	435,636,300
Commission expense	147,565,481	125,606,924	140,549,553	119,001,033
Dividend on participating	141,505,401	123,000,321	2-10,0-13,000	113,001,033
policies	104,188,079	95,438,412	104,188,079	95,438,412
poticies	3,078,328,163	2,799,177,117	2,948,367,968	2,705,760,355
		_,,,,_,,	_,, ,- 00	_,, 00,, 00,000
INCOME FROM				
OPERATIONS	772,410,669	392,824,154	775,916,429	398,714,366
CHARE IN NET INCOME				
SHARE IN NET INCOME	4 054 700	1 552 125		
OF AN ASSOCIATE	4,851,792	1,553,125	-	-
INCOME BEFORE				
INCOME TAX	777,262,461	394,377,279	775,916,429	398,714,366
INCOME IAA	111,202,401	334,311,213	113,310,429	330,114,300
INCOME TAX BENEFIT	22,114	5,750,368	_	_
INCOME IAX DENETII	22,114	3,130,300	-	-
NET INCOME FOR				
THE YEAR	P777,284,575	P400,127,647	P775,916,429	P398,714,366
	1111,=01,919	. 100,121,011	1 110,010, 120	1 000,1 1 1,000

#### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC **AND SUBSIDIARY**

#### STATEMENTS OF COMPREHENSIVE INCOME

**YEARS ENDED DECEMBER 31** 

	CONSOLIDATED		SEPAR	ATE	
	2015	2014	2015	2014	
NET INCOME OTHER COMPREHENSIVE INCOME Items that will never be reclassified subsequently to profit or loss Remeasurements of defined	P777,284,575	P400,127,647	P775,916,429	P398,714,366	
benefit obligation - net of tax Items that may be reclassified subsequently to profit or loss Net change in fair value of	(21,210,111)	59,805,745	(18,757,097)	49,908,604	
AFS financial assets Net change in fair value of AFS financial assets reclassified	(70,556,420)	73,337,953	(4,875,654)	79,134,372	
to profit or loss	25,775	9,623,977	-	-	
TOTAL COMPREHENSIVE INCOME	P685,543,819	P542,895,322	P752,283,678	P527,757,342	

#### ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC **AND SUBSIDIARY**

#### STATEMENTS OF CHANGES IN MEMBERS' EQUITY

FOR THE YEARS ENDED DECEMBER 31, 2015 AND 2014

CONSOLIDATED						
	Members' Contribution	Reserve for Fluctuation in Value of AFS Securities	Employee Benefit Reserve	Retained  Appropriated	Surplus Unappropriated	Total
Balance at December 31, 2013 Net income for the year Other comprehensive income Decrease in members' contribution Reversal of prior year appropriated retained surplus Appropriation of retained surplus	P99,004,776 - - (1,415,393)	(P29,704,697) - 82,961,930 -	(P66,258,624) - 59,805,745 -	P173,698,069 - - - (113,698,069) 453,030,220	P3,213,576,687 400,127,647 - - - 113,698,069 (453,030,220)	P3,390,316,211 400,127,647 142,767,675 (1,415,393)
Balance at December 31, 2014	97,589,383	53,257,233	(6,452,879)	513,030,220	3,274,372,183	3,931,796,140
Net income for the year Other comprehensive loss Decrease in members' contribution Reversal of prior year appropriated retained surplus Appropriation of retained surplus	(1,524,170)	(70,530,645) - - -	(21,210,111)	(159,769,220) 639,317,375	777,284,575 - - 159,769,220 (639,317,375)	777,284,575 (91,740,756) (1,524,170)
Balance at December 31, 2015	P96,065,213	(P17,273,412)	(P27,662,990)	P992,578,375	P3,572,108,603	P4,615,815,789

## ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC AND SUBSIDIARY

#### STATEMENTS OF CHANGES IN MEMBERS' EQUITY

#### FOR THE YEARS ENDED DECEMBER 31, 2015 AND 2014

			SEPARATE			
	Members' Contribution	Reserve for Fluctuation in Value of AFS Securities	Employee Benefit Reserve	Retained Appropriated	Surplus Unappropriated	Total
Balance at December 31, 2013 Net income for the year Other comprehensive income Decrease in members' contribution Reversal of prior year appropriated retained surplus Appropriation of retained surplus	P99,004,776 - - (1,415,393) -	(P20,884,216) - 79,134,372 - -	(P48,478,695) - 49,908,604 - -	P123,698,069 (113,698,069) 453,030,220	P2,912,325,849 398,714,366 - - 113,698,069 (453,030,220)	P3,065,665,783 398,714,366 129,042,976 (1,415,393)
Balance at December 31, 2014 Net income for the year Other comprehensive loss Decrease in members' contribution Reversal of prior year appropriated retained surplus Appropriation of retained surplus	97,589,383 - - (1,524,170) - -	58,250,156 - (4,875,654) - - -	1,429,909 - (18,757,097) - - -	463,030,220 - - - (159,769,220) 639,317,375	2,971,706,064 775,916,429 - - 159,769,220 (639,317,375)	3,592,007,732 775,916,429 (23,632,751) (1,524,170)
Balance at December 31, 2015	P96,065,213	P53,374,502	(P17,327,188)	P942,578,375	P3,268,076,338	P4,342,767,240

# ARMED FORCES AND POLICE MUTUAL BENEFIT ASSOCIATION, INC AND SUBSIDIARY STATEMENTS OF CASH FLOWS

YEARS ENDED DECEMBER 31

	CONSOLID	ATED	SEPARATE	
	2015	2014	2015	2014
CASH FLOWS FROM				
OPERATING ACTIVITIES				
Income before income tax				
Adjustments:	P777,262,461	P394,377,279	P775,916,429	P398,714,366
Dividend on participating polices	104,188,079	95,438,412	104,188,079	95,438,412
Incremental benefit reserves	57,531,784	140,096,367	57,531,784	140,096,367
Depreciation and amortization	42,713,349	38,365,988	33,930,438	31,953,774
Impairment loss on loans and				
insurance receivables	39,824,753	22,991,275	39,824,753	21,732,945
Retirement benefit expense	17,217,689	20,874,691	15,079,720	16,884,408
Decrease (increase) in fair value of				
financial assets at FVPL	723,517	(8,086,591)	723,517	(8,086,591)
Gain on sale of investment properties	-	(376,197)	-	-
Impairment loss on other receivables				
and other assets	-	566,294	-	566,294
Share in net income of an associate	(4,851,792)	(1,553,125)	-	-
Gain on sale of AFS financial assets	(8,333,447)	(8,630,363)	-	-
Dividend income	(17,741,221)	(4,764,153)	(11,877,729)	(2,269,189)
Gain on sale of real estates	(24,214,132)	(27,938,126)	(24,214,132)	(27,938,126)
Increase in fair value of investment				
properties	(463,064,311)	(2,691,149)	(463,064,311)	-
Interest income	(925,184,340)	(876,314,462)	(921,238,395)	(871,449,548)
Operating loss before working capital				
changes	(403,927,611)	(217,643,860)	(393,199,847)	(204,356,888)
Decrease (increase) in:				
Loans receivable	(366,410,646)	(663,236,535)	(366,410,646)	(663,236,535)
Premiums due and insurance				
receivables	10,963,148	(31,672,492)	(1,524,963)	1,079,476
Other receivables	992,388	(5,870,087)	(975,030)	(1,654,453)
Deferred acquisition cost	(4,762,459)	746,460	-	-
Deferred reinsurance premiums	2,235,535	20,903,425	-	-
Other assets	(36,460,450)	(2,788,544)	(27,232,117)	6,651,454
Increase (decrease) in:				
Claims and benefits payable	(28,100,037)	38,689,763	28,630,951	41,301,881
Accounts payable and accrued				
expenses	(3,877,270)	(183,306,515)	(17,890,040)	(189,920,886)
Legal policy reserves	707,898,230	435,636,300	707,898,230	435,636,300
Due to reinsurers and ceding				
companies	(3,284,505)	2,253,495	-	-
Funds held for reinsurers	(24,300,000)	20,697,290	-	-
Reserve for unearned premiums	20,166,306	(23,700,713)	-	-
Deferred reinsurance commissions	(808,090)	(2,325,343)	-	-
Other liabilities	11,881,222	424,687,104	11,881,222	424,687,104

#### **YEARS ENDED DECEMBER 31**

	CONSOLIDATED		SEPARATE	
	2015	2014	2015	2014
Net cash used in operations Interest received Income taxes paid	(P117,794,239) 923,514,499 (1,469,754)	(P186,930,252) 868,397,781 (850,248)	(P58,822,240) 918,522,399	(P149,812,547) 864,165,835
Dividends received Dividends paid	17,741,221 (68,209,886)	4,764,153 (62,265,692)	11,877,729 (68,209,886)	2,269,189 (62,265,692)
Net cash provided by operating activities	753,781,841	623,115,742	803,368,002	654,356,785
CASH FLOWS FROM INVESTING ACTIVITIES Proceeds from disposal (payments for acquisition) of:				
Short-term investments Financial assets at FVPL	150,000,000	(150,000,000)	150,000,000	(150,000,000)
AFS financial assets HTM investments Long-term investments Investment properties	(293,829,425) (84,064,156) (20,000,000) 1,102,685	(635,453,157) (242,537,411) - 810,110	(297,038,042) (82,841,943) (20,000,000) (367,315)	(440,000,000) (283,370,558) - (187,610)
Assets held-for-sale Property and equipment Investment in a subsidiary and	(12,626,252) (109,100,971)	118,323,190 (42,227,064)	(12,626,252) (102,154,947)	118,323,190 (29,296,218)
associates	-	-	-	(173,140,704)
Net cash used in investing activities	(368,518,119)	(951,084,332)	(365,028,499)	(957,671,900)
CASH FLOWS FROM FINANCING ACTIVITIES Increase in reserve for refund of				
member's equity  Decrease in members'	105,320,367	83,078,809	105,320,367	83,078,810
contribution	(1,524,170)	(1,415,393)	(1,524,170)	(1,415,393)
Net cash provided by financing activities	103,796,197	81,663,416	103,796,197	81,663,417
NET DECREASE IN CASH AND CASH EQUIVALENTS	489,059,919	(246,305,174)	542,135,700	(221,651,698)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	1,256,420,000	1,502,725,174	1,173,506,648	1,395,158,346
CASH AND CASH EQUIVALENTS AT END OF YEAR	P1,745,479,919	P1,256,420,000	P1,715,642,348	P1,173,506,648

## BOARD OF TRUSTEES



**GEN HERNANDO DCA IRIBERRI AFP**Chief of Staff, AFP
Chairman, AFPMBAI Board of Trustees
Date of Appointment: 10 July 2015



RADM ALLAN B ROSAL AFP
Deputy Chief of Staff for Personnel, J1
Date of Appointment: 1 June 2015



MGEN EDGARDO RENE C SAMONTE AFP (RET)
President and CEO, AFPMBAI
Date of Appointment: 4 August 2014



MGEN RODOLFO DEMOSTHENES C SANTILLAN AFP Vice Commander, Philippine Army Date of Appointment: 03 November 2014



**DDG DANILO S CONSTANTINO PNP** Deputy Chief PNP for Operations Date of Appointment: 1 June 2015



CSUPT ROMEO S ELISAN JR, MPA, BJMP Chief of Directorial Staff, BJMP Date of Appointment: 30 June 2014



**BGEN ALEXANDER F BALUTAN AFP** Vice Commander, Philippine Navy Date of Appointment: 1 March 2016



SSUPT CESAR HAWTHORNE R BINAG PNP Chief, Law Enforcement Division Directorate for Operations, PNP Date of Appointment: 30 January 2015



**CSUPT RODRIGO R ABRAZALDO BFP** Deputy Chief for Administration, NHQ, BFP Date of Appointment: 28 February 2015



RADM CECIL R CHEN PCG Commander, Coast Guard Fleet, PCG Date of Appointment: 01 March 2014



BGEN ROLANDO M AQUINO AFP (RET) Independent Trustee Date of Appointment: 1 September 2015



FCMS ROMEO H JANDUGAN (INF) PA AFP Master Sergeant Date of Appointment: 29 October 2015



ATTY RENATO A DAVID, FICD Corporate Secretary Date of Appointment: 03 July 2013

# THE MANAGEMENT







RADM PRIMITIVO P GOPO AFP (RET)
HEAD, AUDIT ENTERPRISE AND
RISK MANAGEMENT OFFICE



CARMELITA G RESQUID
HEAD, STRATEGIC MANAGEMENT OFFICE



COL WENCESLAO M ROMERO JR PAF (RET)
OIC, SOCIAL SERVICES OFFICE



ANNIE D ARCE
HEAD, INSURANCE DIVISION



ANGELINA S JUTIE
HEAD, DIRECT SALES DEPARTMENT



LEAH Y JOYA
HEAD, INSURANCE REPRESENTATIVES AND
SALES DEPARTMENT

**HEAD, ACTUARIAL OFFICE** 



HEAD, UNDERWRITING AND

**POLICY SERVICES DEPARTMENT** 





**ENGR FRUDESMA B BALBUENA**HEAD, REAL ESTATE SALES DEPARTMENT



HEAD, MARKETING COMMUNICATIONS
PRODUCT AND RESEARCH DEV'T DIVISION

ARCH EDGAR A CLARIZ
HEAD, CONSTRUCTION AND ENGINEERING
DEPARTMENT



WILMA F ASTROLOGO
HEAD, AREA AND BRANCH OPERATIONS
DIVISION



MARIO C SERIOSA HEAD, NATIONAL CAPITAL REGION AREA



RUBEN G ACLETA
HEAD, SOUTHERN LUZON AREA



ANITA L BAGASALA HEAD, VISAYAS AREA



**DEONESIO B CORONG II** HEAD, MINDANAO AREA



TERESITA D CALARANAN HEAD, FINANCE DIVISION



**REGINA B FAJOTINA** HEAD, CONTROLLERSHIP



**ATTY ELIZABETH DEL FONSO-HIDALGO HEAD, COMPLIANCE AND REMEDIAL ACCOUNTS OFFICE** 



**JASMIN M DAMO** ACTING TAX MANAGEMENT AND MEDIATION OFFICER



JOCELYN T MIRANDA HEAD, ACCOUNTING DEPARTMENT



**JESUS A LAGUNA** HEAD, ACCOUNTS MANAGEMENT DEPARTMENT



**ARLENE M MAGUGAT** HEAD, BILLING AND COLLECTION DEPT



**ANICITAS D PEREZ** HEAD, TREASURY AND INVESTMENT DEPT



**ROSALIE P DIONES** HEAD, MANAGEMENT ACCOUNTING AND **BUDGET DEPARTMENT** 



**ENGR ANNALY A LAVARIAS HEAD, METHODS AND RECORDS** OFFICE



**ATTY MARICARR MARTINEZ-MIRABEL HEAD, LEGAL DIVISION** 



**ATTY LYNELL L SESE HEAD, LITIGATION AND PROSECUTION DEPT** 



**ATTY AL-MAY SAIR F PATANGAN** HEAD, DOCUMENTATION AND **COMPLIANCE DEPT** 





# PRODUCTS & SERVICES

#### MODIFIED BASIC INSURANCE FOR AFP PERSONNEL

Type of Insurance Plan	Term Insurance with equity
Monthly Contribution	0.5% of base pay (automatic) +1.0% of base pay: additional
Total Living Benefit	Member's Equity + Interest
Equity Loan	Loans for members at only 6% interest per annum
Dismemberment / Disability Benefit	For total and permanent injuries due to accident or incurred while in the performance of duty
Death Benefit (natural)	100% Face Amount + Total Living Benefit
Death Benefit (accidental)	150% Face Amount + Total Living Benefit
Death Benefit (KIA)	150% Face Amount + P50,000 + Total Living Benefit

#### **UPGRADED BASIC FOR BFP, BJMP, PCG & PNP PERSONNEL**

Particulars	Upgraded Basic Insurance (UBI)
Type of Insurance Plan	Term Insurance with equity
Monthly Contribution	1.5% of base pay
Total Living Benefit	Member's Equity + Interest
Equity Loan	Equity Loan at 6% interest per annum
Dismemberment /Disability Benefit	For total and permanent injuries due to accident or incurred while in the performance of duty
Death Benefit (natural)	100% Face Amount + Total Living Benefit
Death Benefit (accidental)	200% Face Amount + Total Living Benefit
Death Benefit (KIA)	100% Face Amount + P50,000 + Total Living Benefit

#### **SPECIAL GROUP TERM INSURANCE (SGTI)**

- coverage of P16,000 for natural deaths and P32,000 for members killed-in-action
- P1,000 funeral benefit
- disability benefit if incurred while on performance of duty

#### **INSURANCE PRODUCTS**

#### **ENDOWMENT AT 56**

- a life insurance, savings and investment plan for regular members
   55 years old and below
- 100% maturity benefit at age 56 and dividends starting on the 4th year
- with disability benefit
- double insurance benefit in case of accidental death
- with funeral benefit

#### **ENDOWMENT PLAN (10, 15, 20 YEARS)**

- payable in 10, 15 or 20 years and insured for the same period
- 100% maturity benefit
- with dividends starting on the 4th year, if plan is participating

#### **ANTICIPATED 20-YEAR ENDOWMENT**

- payable in 20 years and insured for the same period
- with 20% bonus on the 5th, 10th, 15th policy anniversary year
- 100% maturity benefit

#### **SAVER'S PROTECTION PLUS (10-15)**

- payable in 10 years and insured for 15 years
- with dividends starting on the 4th year
- 20% bonus on the 10th to 14th policy anniversary year
- 100% maturity benefit on the 15th year
- double insurance coverage from 6th year onwards in case of death

#### EASY PAY PLAN (10-20)

- 10 years to pay, insured for 20 years
- with dividends starting on the 4th year
- 100% maturity benefit

#### **COLLEGE EDUCATIONAL PLAN**

- an educational fund and insurance plan for dependents of members, newborn to 11 years old
- payable in 5 or 10 years and matures on the policy anniversary date after the child's 17th birthday
- with life insurance for the child and dividends starting on the 4th year
- with waiver of premium for death and total and permanent disability of payor

#### **WHOLE LIFE**

lifetime insurance protection which guarantees biggest amount of protection at minimum cost

#### 20-PAY LIFE

- payable in 20 years, insurance coverage until age 99
- with dividends if plan is participating, starting on the 4th year

#### SPECIAL WHOLE LIFE

 lifetime insurance protection for retired servicemen, available to members ages 50-69 years old

#### **GROUP TERM INSURANCE**

 insurance protection for members of CAFGU, ROTC, PMA classes, security agencies, cooperatives and other special groups

#### REDEMPTION INSURANCE (CREDIT, SALES, MORTGAGE)

 an assurance of payment of theoretical balance of the loan in the event of death of the borrower

#### **INSURANCE BENEFITS**

#### **DIVIDENDS**

 benefit given to members with participating additional insurance in force for at least three years.

#### **DISABILITY BENEFIT**

 benefit given to members with Basic and Modified or Upgraded Basic insurance for total and permanent loss or loss of use of the parts of the body as a result of accident or combat operations

- benefit for E-56 policyholders if loss is due to accident only
- benefit for SGTI policyholders if loss is incurred while on duty

#### **BATTLE INJURY ASSISTANCE**

- financial assistance granted to members with Modified Basic Insurance or Upgraded Basic Insurance whose injury sustained in battle is not covered under the disability program of Modified Basic Insurance (MBI) /Upgraded Basic Insurance (UBI) and Special Group Term Insurance (SGTI)
- face amount depends on injury

#### **LOAN SERVICES**

#### **POLICY LOAN**

- available after two years of premium payment for Endowment Plans and three years for other Life Insurance Plans
- payable in 6, 12, 18 or 24 months at 6% interest per annum

#### **EQUITY LOAN**

- for members with Modified or Upgraded Basic Insurance
- payable in 12, 24, or 36 months at 6% interest per annum

#### **SALARY LOAN**

- for all active members with active Additional Insurance
- maximum of P300,000 at 8% interest per annum for loan term of 36 months and below, 10% for more than 36 months
- available after paying one month of premium contribution remitted to the Association through payroll deduction
- renewable after payment of six monthly amortizations for loans with payment term of 36 months and below; and after payment of 12 monthly amortizations for loans with payment term of more than 36 months.

#### MEMBER'S EDUCATIONAL ASSISTANCE LOAN (MEDAL)

- for the schooling of members or their dependents regardless of school level and number of grantees
- maximum of P50,000 payable within one year
- 7% interest per annum

#### **HOUSING LOAN**

- for the acquisition of lot or house and lot unit from AFPMBAI subdivision projects
- payable up to 20 years, depending on the age of borrower
- 5.5% 11% fixed interest rates per annum

#### **MORTGAGE LOAN**

- for the purchase of lot, house and lot or condominium (completed), house construction, purchase of lot with house construction, home improvement, refinancing of real estate/housing loan with other institutions.
- maximum of P5M loanable amount
- payable up to 20 years, depending on the age of the borrower
- 5.5% -11% fixed interest rates per annum

#### **CALAMITY LOAN**

- special loan privilege granted to members who are victims of calamities

#### **OTHER SERVICES**

#### **TEXT 2 ATM LOAN FACILITY**

- availment of loans or loan renewal through text
- for regular and associate members who enrolled to TXT 2 ATM facility
- must have active and updated Basic Insurance or Additional Insurance plan with cash value

#### **EDUCATIONAL BENEFIT PROGRAM**

 financial assistance given to qualified dependents of military personnel killed-in-action in partnership with AFP Educational Benefit System(AFPEBS)

#### **GRANTS FOR DEPENDENTS (GRADE) PROGRAM**

 college scholarship grant for direct dependents of AFPMBAI members who were killed-in-action, died in line of duty or Complete Disability and Dismemberment (CDD) starting December 1, 2000.

# BRANCH & EXTENSION OFFICES

Northern Luzon Area OIC Head: Marieta O Alejo

Baguio Branch Supervisor: Edna P Ramos AFPSLAI Bldg, Camp Henry Allen Baguio City 0999-515-3918 / 0923-7420891 0927-982-9859 / (074)443-5883

San Fernando La Union Extension Office In-Charge: Heziel Yen G Yosoya Unit C, National Road, Pagdalagan Norte City of San Fernando, La Union 0909-5295572 / (072) 607-8120

Dagupan Extension Office In-Charge: Al Bryan J Senin Room 203 2nd floor, Siapno Bldg, corner Rivera St. and Zamora St., Dagupan City 0923-7471514/ 0930-9664762

Laoag Extension Office In-charge: Marie Cris S Camagon Unit 202 VL & SONS Bldg P. Gomez St., Laoag City 0932-5127185 / 0923-7457561

Isabela Branch Supervisor: Restituto M Duran III CLU Bldg, National Highway Cauayan, Isabela

0907-8227859 / 0923-7420889 (078)652-1743

Bayombong Extension Office In-Charge: Kristine Irish R Villareal Room D, F & V Delos Santos Commercial Bldg. 146 National Road, District IV, Bayombong, Nueva Vizcaya 0923-7471473

Upi Extension Office
In-Charge: Frances V Siddayao
Camp Melchor F Dela Cruz
Upi, Gamu, Isabela
0933-3817764
Tuguegarao Branch
Supervisor: Grandee P Dumlao
Rios Bldg Cor. College Ave and Taft St.

Tuguegarao City, Cagayan 0999-3025330 / 0923-7421812 (078)844-6728

Tabuk Extension Office
In-charge: Cherie Pie G Pullis
2F Kalinga Bazaar, Bulanso
Tabuk, Kalinga
0923-743-4646/ 0935-9314911
Cabanatuan Branch
Supervisor: Engr Julito V Arucan
G/F, P Wycoco Bldg., 102 Bantug
Norte, Cabanatuan City 09237327870
(044)464-3908

Fort Magsaysay Extension Office In-charge: Carolyn P De Guzman 7th Infantry Division, Philippine Army Fort Magsaysay, Palayan City Nueva Ecija 0923-7420870/ 0947-5287887

Clark Extension Office In-charge: Perfecto G Libunao 600th Air Base Wing, Clark Air Base, Pampanga 0923-7421791

Olongapo Extension Office In-Charge: Ellen G Importado 1869 Rizal Ave., West Bajac-Bajac, Olongapo City

arlac Extension Office In-charge: Catherine P Allag 2/F AJ-AS Building, Brgy. Maligaya Tarlac City 0929-3809059

Capas Extension Office In-charge: John Carlo L Mañalac 2R Bldg., Sta. Lucia, Capas Tarlac 0933-0471069

Camp Olivas Extension Office In-charge: Crisostomo M Bruel Camp Olivas, City of San Fernando, Pampanga 0943-7087265

**Southern Luzon Area** 

Head: Ruben G Acleta

Fort Bonifacio Branch Supervisor: Ma. Jocelyn Junsay Naval Station Jose Francisco Gate 3 Fort Bonifacio Taguig City (02)888-6438 / (02)888-9057 0923-7420892

Canlubang Extension Office In-charge: Jhon Daniel L Magistrado Camp Vicente Lim, Canlubang, Laguna 0999-9077752 / 0923-7420868

Tanay Extension Office In-charge: Maribel M Manalo Camp Gen Capinpin, Tanay, Rizal 0943-8700066

Palawan Branch In-charge: Janice Rabajante Unit 1, 2/F, SJD Green Bldg 132 National Highway, Brgy. San Pedro Puerto Princesa, Palawan 0949-3364100 / 0923-7471482 (048)434-7012

Cavite Branch Supervisor: Maria Nimfa A Recaido 2/F Unit-D 685 R.Basa St. Brgy. Labanos, San Roque, Cavite City 0949-3403639 / 0923-7421809

Lucena Branch Supervisor: Estrellita O Querimit SOLCOM, Camp Nakar Lucena City 0918-3976367 / 0923-7420847 (043)373-1091

Daet Extension Office In-charge: Resty V Pacle No. 2 Blk 6 Lot 1 Bel-Air Subdivision Lag-on Daet, Camarines Norte 0943-5547618 / 0927-9247343 (054) 440-0680

Batangas Branch Supervisor: Nenita H Buco Unit 5 2/F Verde Centre Paninsingin, Lipa City, Batangas 0923-742-1794/ 0947-7253654 (043) 702-4352 Calapan Extension Office In-charge: Nollie Rose P Martinez 2/F HCP Bldg., M.H Del Pilar St., San Vicente East, Calapan City, Oriental Mindoro 0923-7421802/0947-3861320

Legaspi Branch Supervisor: Jecris C Sagragao ANST Bldg, Washington Drive, Legazpi City 0923-7420862 / 0916-7879077 (052)481-1573

Pili Extension Office In-charge: Glenda O Pacis Omega Gold Plaza Bldg, Pili, Camarines Sur 0946-9363691 / 0906-4101427 (054) 477-3406

Masbate Extension Office In-Charge: Honeylyn Lambaja Room 1 Shopper's Arcade Domingo St., Masbate City 0923-7434643 / 0906-4101427

Visayas Area Head: Anita Bagasala

Iloilo Branch
Supervisor: Mila R Sison
Arthur Suite, General Luna St.
Iloilo City
0923-7421814
(033) 337-8416
Bacolod Extension Office
In-charge: Mary Joy B Locsin
Door 5 Elcourt Bldg, 1st Street,
Lacson, Bacolod City
0923-7421822
(034) 434-6044

Jamindan Extension Office
In-charge: Genalyn D Diosaban
Sitio Agbalagon, Jaena Norte
Jamindan, Capiz
0923-9756235
Kalibo Extension Office
In-Charge: Dechel R Harvey
Door #206, 2F Waldolf Garcia Bldg.
Osmeña Ave., Kalibo, Aklan
0923-7434634

Cebu Branch Supervisor: Vembe V Magalso CENTCOM, AFP, Camp Lapu-Lapu Lahug, Cebu City 0923-7259328 / (032) 234-1028

Dumaguete Extension Office In-charge: Geoviliza Z Tayag Door No. 4 Canlas Bldg, Cervantes St., Dumaguete City 0923-7455310 (035) 226-3527

Bohol Extension Office In-charge: Sheryl A Paeste 140 J.A Clarin St. Tagbilaran City, Bohol 0923-7455318 (038) 412-7282

Bogo Extension Office In-charge: May Anne O Astillo Bogo City Police Station Brgy. Taytayan, Bogo City, Cebu 0908-2577473

Tacloban Branch
Supervisor: Rebecca S Gayod
G/F Aqua Glass Bldg cor. P. Gomez
& Real Sts. Tacloban City
0943-7079484
(053) 325-6552
Catbalogan Extension Office
In-charge: Rommel A Romero
Camp Lukban, Maulong
Catbalogan, Samar
0923-7457575 / (055) 251-5351

Catarman Extension Office In-charge: Novelin A. Mahinay Catarman Police Station JP Rizal St. Brgy. Acacia Catarman, Northern Samar 0943-0948734

Maasin Extension Office In- charge: Elizabeth A Aberte Capt. Iyano St., Brgy. Tagnipa, Maasin City Southern Leyte 0943-7087268 / 0915-7466962 (053)381-2914 Mindanao Area Head: Deonesio B Corong II

Zamboanga Branch
Supervisor: Jocelyn B Paala
Western Mindanao Command
Camp Basilio Navarro, Lower
Calarian,
Zamboanga City
0919-4911649 / 0923-7457583
0942-7126122 / (062)991-1053

Pagadian Extension Office In-charge: Marie Lei L Pamittan Kuta Dao, Pagadian City 0928-7128245 / 0923-7457446 (062) 215-3907

Jolo Extension Office In-charge: Nhasramona U Jasim Camp PSSupt, Julasim A Kasim, Asturias, Jolo, Sulu 0977-4871945 / 0943-1331884

Dipolog Extension Office
In-charge: Katrina Marie E Saguin
Jucit Bess Bajamunde Sanico Bldg.,
Gonzales cor., Malvar St., Dipolog
City
0923-7457456

Ipil Extension Office In-charge: Richel C dela Cruz Stall no. 6 Schuck Arcade Climaco St., Poblacion Ipil Zamboanga Sibugay Province 0923-749-1566

Cagayan De Oro Branch Supervisor: Conchita Ma Concepcion L Salazar Nuñez Bldg, Zone 1, Bulua Cagayan De Oro City 0999-4697000 / 0923-7455323 (08822) 735-695

Iligan Extension Office In-charge: Jefilamae Silao Jariol Bldg, Del Pilar St., Iligan City 0928-7107777 / 0923-3747472 Bukidnon Extension Office In-charge: Riza Manguera Rubio Bldg., Magsaysay St., Malaybalay, Bukidnon 0923-7491567

Butuan Branch Office OIC: Krizza C Simudlan Brgy. Bancasi, Butuan City 0928-3687565 / 0923-7457460 (085) 226-6084

Surigao Extension Office In-charge: Allvin A Yosores 3/F Calejesan Bldg., Magallanes St. Surigao City 0923-7491606

Davao Branch OIC: Maria Menchie C Makilang 4/F AFPMBAI Bldg., Maya Street, Ecoland, Matina, Davao City 0929-8102531 / 0923-7457415 (082) 297-5482

Mati Extension Office In-charge: Paullyn Grace P Gamayon Manongas Bldg. Limotoc St. Mati City 0923-7471515 (082) 811-3685

General Santos Extension Office In-charge: Janet M Jaudian 3/F SAFI Bldg. 2, Mansanitas St. cor Magsaysay Ave., General Santos City 0948-4927464 / 0923-7457551 (083) 553-1454

Cotabato Branch Supervisor: Annaliza B Lim 2/F Herrera Bldg.154 Quezon Ave, Cotabato City 0949-4565168 / 0923-7457429 (064) 421-9398 / 421-4004

Kidapawan Extension Office In-Charge: Janelyn Soliza 2/F ZPOL Bldg. Quezon Blvd., Kidapawan City 0943-1343605 Tacurong Extension Office In-Charge: Noemi I Sumalpong Notre Dame Centrum II, National Highway, Tacurong City, Sultan Kudarat 0943-7087267